



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

March 21, 2019

Mr. Nathan Knight  
Porsche Cars North America, Inc.  
One Porsche Drive  
Atlanta, GA 30354

NEF-150JK  
19V-115

**Subject:** No Visual Warning of Brake Pad Wear/FMVSS 135

Dear Mr. Knight:

This letter serves to acknowledge Porsche Cars North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

PORSCHE/CAYENNE/2019  
PORSCHE/CAYENNE S/2019  
PORSCHE/PANAMERA/2017-2018  
PORSCHE/PANAMERA 4/2017-2018  
PORSCHE/PANAMERA 4 EXECUTIVE/2018  
PORSCHE/PANAMERA 4 HYBRID/2018  
PORSCHE/PANAMERA 4 HYBRID EXECUTI/2018  
PORSCHE/PANAMERA 4 HYBRID SPORT T/2018  
PORSCHE/PANAMERA 4 SPORT TURISMO/2018  
PORSCHE/PANAMERA 4S/2017-2018  
PORSCHE/PANAMERA 4S EXECUTIVE/2017-2018  
PORSCHE/PANAMERA 4S SPORT TURISMO/2018  
PORSCHE/PANAMERA TURBO/2017-2018  
PORSCHE/PANAMERA TURBO EXECUTIVE/2017-2018  
PORSCHE/PANAMERA TURBO S HYBRID/2018  
PORSCHE/PANAMERA TURBO S HYBRID E/2018  
PORSCHE/PANAMERA TURBO S HYBRID S/2018  
PORSCHE/PANAMERA TURBO SPORT TURI/2018

**Mfr's Report Date:** February 20, 2019

**NHTSA Campaign Number:** 19V-115

**Components:**

ELECTRICAL SYSTEM: INSTRUMENT PANEL  
SERVICE BRAKES

**Potential Number of Units Affected:** 14,110

**Problem Description:**

Porsche Cars North America, Inc. (Porsche) is recalling certain 2018 Panamera 4 Executive, Panamera 4S Sport Turismo, Panamera 4

Hybrid, Panamera 4 Hybrid Executive, Panamera 4 Hybrid Sport Turismo, Panamera Turbo Sport Turismo, Panamera Turbo S Hybrid Executive, Panamera Turbo S Hybrid, Panamera 4 Sport Turismo and Panamera Turbo S Hybrid Sport Turismo vehicles, 2017-2018 Panamera, Panamera 4, Panamera Turbo Executive, Panamera 4S, Panamera Turbo and Panamera 4S Executive vehicles and 2019 Cayenne S and Cayenne vehicles. The instrument cluster may not provide a visual warning when the brake pads are worn out. As a result, these vehicles fail to comply with Federal Motor Vehicle Safety Standard (FMVSS) number 135, "Light vehicle brake systems."

**Consequence:**

If the driver is not alerted when brake pads are worn out, the driver may lose control of the vehicle while attempting to brake, increasing the risk of crash.

**Remedy:**

Porsche will notify owners, and dealers will update the instrument cluster software, free of charge. The recall is expected to begin April 21, 2019. Owners may contact Porsche customer service at 1-800-767-7243. Porsche's number for this recall is AKA1/AKA0.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

The information in your report suggests that Porsche may have been aware of this issue more than five business days before filing a report with NHTSA. Please be reminded that under Federal law, this agency is to be notified of all safety defect and/or noncompliance decisions within five business days. 49 CFR 573.6

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at [jennifer.kruger@dot.gov](mailto:jennifer.kruger@dot.gov). We look forward to working with you.

Sincerely,



Kareem Habib  
Acting Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement