



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 19, 2019

Mr. Nathan Knight
Porsche Cars North America, Inc.
One Porsche Drive
Atlanta, GA 30354

NEF-150JK
19V-112

Subject: Shock Absorbers may Loosen

Dear Mr. Knight:

This letter serves to acknowledge Porsche Cars North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PORSCHE/CAYENNE/2019

Mfr's Report Date: February 20, 2019

NHTSA Campaign Number: 19V-112

Components:

SUSPENSION:FRONT:SHOCK ABSORBER

SUSPENSION:REAR:SHOCK ABSORBER

Potential Number of Units Affected: 1

Problem Description:

Porsche Cars North America, Inc. (Porsche) is recalling one 2019 Cayenne Turbo vehicle. The affected vehicle has shock absorber forks that may allow the shock absorbers to loosen.

Consequence:

Loose shock absorbers may impair vehicle steering, increasing the risk of crash.

Remedy:

Porsche will notify the owner, and a dealers will replace the shock absorber forks, free of charge. The recall is expected to begin on April 21, 2019. Owners may contact Porsche customer service at 1-800-767-7243. Porsche's number for this recall is AKA2.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent.

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to Porsche instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,



Kareem Habib
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement