



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 20, 2019

Mr. Wesley Chestnut
Spartan Motors USA
1541 Reynolds Road
Charlotte, MI 48813

NEF-150MR
19V-104

Subject: Back Up Camera May Display Image in Reverse

Dear Mr. Chestnut:

This letter serves to acknowledge Spartan Motors USA's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

UTILIMASTER/TRUCK BODY/2018-2019
UTILIMASTER/VELOCITY/2018-2019

Mfr's Report Date: February 18, 2019

NHTSA Campaign Number: 19V-104

Components:

VISIBILITY:REARVIEW MIRRORS/DEVICES

Potential Number of Units Affected: 5,855

Problem Description:

Spartan Motors USA (Spartan) is recalling certain 2018-2019 Fleet Services Truck Body and Velocity vehicles. The affected vehicles are equipped with ASA Electronics monitors for displaying the backup camera images, model number VOM74MMx. The affected monitors may revert back to the factory default settings which may cause the camera image to be reversed.

Consequence:

If the monitor displays the image in reverse, the driver may unintentionally turn in the wrong direction, increasing the risk of crash.

Remedy:

Spartan will notify owners, and dealers will install a relay harness with a capacitor, free of charge. The recall is expected to begin in March 2019. Owners may contact Spartan customer service at 1-800-543-5008. Spartan's number for this recall is 19002.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Spartan's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

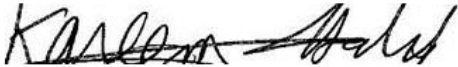
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to Spartan instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Kareem Habib
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement