

March 14, 2019

Ms. Morin Adler Certification & Compliance Engineer Ferrari North America, Inc. 250 Sylvan Avenue Englewood Cliffs, NJ 07632

Subject: Doors May Not Open

Dear Ms. Adler:

This letter serves to acknowledge Ferrari North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

# Makes/Models/Model Years: FERRARI/GTC4LUSSO/2017-2019 FERRARI/GTC4LUSSO T/2018-2019

Mfr's Report Date: February 14, 2019

NHTSA Campaign Number: 19V-089

Components: LATCHES/LOCKS/LINKAGES:DOORS:LATCH

Potential Number of Units Affected: 582

# **Problem Description:**

Ferrari North America, Inc. (Ferrari) is recalling certain 2017-2019 GTC4Lusso and 2018-2019 GTC4Lusso T vehicles. Tension on the door lock mechanism may result in the vehicle's door being unable to be opened by using the external door handle.

### **Consequence:**

If a door cannot be opened with the external handle in the case of an emergency, it can increase the risk of injury for the driver or passengers.

### **Remedy:**

Ferrari will notify owners, and dealers will install new door locks and cables, free of charge. The recall is expected to begin April 14, 2019. Owners may contact Ferrari customer service at 1-201-816-2668. Ferrari's number for this recall is 67.

### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150JK 19V-089

We have received Ferrari's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

- Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13 of this part. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA under this section. If your company submits one or more general reimbursement plans, your company shall update each plan every two years, in accordance with § 573.13. Your company's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters (49 CFR 573.6 (c)(8)(i)). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to Ferrari's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

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Kareem Habib Acting Chief, Recall Management Division Office of Defects Investigations Enforcement

