



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 15, 2019

Mr. Antonio Mole
Daimler Vans USA, LLC
8501 Palmetto Commerce Pkwy
Ladson, SC 29456

NEF-150MR
19V-070

Subject: Loss of Steering without Warning

Dear Mr. Mole:

This letter serves to acknowledge Daimler Vans USA, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MERCEDES BENZ/SPRINTER (VS30)/2019

Mfr's Report Date: January 31, 2019

NHTSA Campaign Number: 19V-070

Components:

STEERING:GEAR BOX:SHAFT SECTOR

Potential Number of Units Affected: 4,358

Problem Description:

Daimler Vans USA, LLC (Daimler Vans) is recalling certain 2019 Mercedes-Benz Sprinter VS30 vehicles. The steering shaft that connects to the steering gear may disconnect without warning.

Consequence:

The steering shaft disconnecting from the steering gear can cause a sudden loss of steering control, increasing risk of a crash.

Remedy:

Daimler Vans will notify owners, advising them to stop driving the vehicle immediately. Dealers will inspect the bolts connecting the steering shaft to the steering gear, fully tightening and/or adjusting them, as necessary, free of charge. Owners may contact Daimler Van's customer service at 1-800-367-6372. Daimler Van's number for this recall is 2019010006.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Daimler Van's proposed owner notification letter and we have approved it for distribution.

Please be reminded of the following requirements:

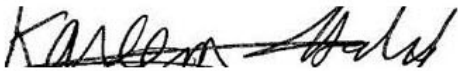
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Kareem Habib
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement