



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 6, 2019

Mr. Tim Lafon
Vice President Regulatory Affairs
Mack Trucks, Inc.
7900 National Service Rd
Greensboro, NC 27357

NEF-150MR
19V-054

Subject: Passenger Down View Mirror May Detach

Dear Mr. Lafon:

This letter serves to acknowledge Mack Trucks, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MACK/ANTHEM (AN)/2019-2020
MACK/GRANITE (GR)/2019-2020
MACK/GRANITE (GU)/2019-2020
MACK/PINNACLE (CHU)/2019-2020
MACK/PINNACLE (CXU)/2019-2020
MACK/PINNACLE (PI)/2019-2020

Mfr's Report Date: January 24, 2019

NHTSA Campaign Number: 19V-054

Components:

VISIBILITY:REARVIEW MIRRORS/DEVICES:EXTERIOR

Potential Number of Units Affected: 3,906

Problem Description:

Mack Trucks, Inc. (Mack) is recalling certain 2019-2020 Mack Anthem, Granite, Pinnacle vehicles. The passenger side door down view mirror may detach from the door.

Consequence:

If the mirror detaches from the door, the mirror may strike another vehicle or pedestrian, increasing the risk of injury or crash.

Remedy:

Mack will notify owners, and dealers will properly attach the mirror, free of charge. The recall is expected to begin in March 2019. Owners may contact Mack customer service at 1-800-866-1177. Mack's number for this recall is SC0416.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Mack's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

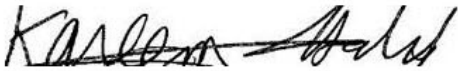
Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to Mack Truck instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Kareem Habib
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement