



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

March 5, 2019

Mr. Mike Becker
Director of Corporate Compliance
Forest River, Inc.
2324 Century Drive
Goshen, IN 46528

NEF-150KL
19V-048

Subject: Block Heater Cable Splice Connector May Corrode

Dear Mr. Becker:

This letter serves to acknowledge Forest River, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

FOREST RIVER/BERKSHIRE/2017-2018
GLAVAL BUS/ENTOURAGE/2019

Mfr's Report Date: January 22, 2019

NHTSA Campaign Number: 19V-048

Components:

ELECTRICAL SYSTEM:WIRING
ENGINE

Potential Number of Units Affected: 11

Problem Description:

Forest River, Inc. (Forest River) is recalling certain 2019 Glaval Entourage motorhomes and 2017-2018 Berkshire Coach Ultra motorhomes built on a Ford chassis and equipped with an engine block heater. Water and contaminants may get into the block heater cable's splice connector causing corrosion and damage to the connector, which can result in an electrical short.

Consequence:

Prolonged corrosion of the connector may cause a resistive short, overheating or melting the wiring and increasing the risk of a fire.

Remedy:

Forest River has notified owners, and Ford dealers will inspect the block heater cable and replace it if damage is found. If no damage is found, the terminal connector will be packed with grease and reconnected. The repairs will be performed free of charge. The recall began on February 6, 2019. Owners may contact Forest River customer service at 1-574-343-5111 or Ford customer service at 1-866-436-7332. Forest River's number for this recall is 51-0940.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to Forest River instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Kareem Habib
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement