

March 4, 2019

Mr. John Kobylarz Automotive Safety Office Jaguar Land Rover North America, LLC 555 MacArthur Boulevard Mahwah, NJ 07430

Subject: Crankshaft Pulley Bolt May Fracture

Dear Mr. Kobylarz:

This letter serves to acknowledge Jaguar Land Rover North America, LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

LAND ROVER/DISCOVERY/2019 LAND ROVER/RANGE ROVER/2019 LAND ROVER/RANGE ROVER SPORT/2019 LAND ROVER/RANGE ROVER VELAR/2019

Mfr's Report Date: January 17, 2019

NHTSA Campaign Number: 19V-040

Components: ENGINE

Potential Number of Units Affected: 2,587

Problem Description:

Jaguar Land Rover North America, LLC (Land Rover) is recalling certain 2019 Range Rover, Range Rover Sport, Range Rover Velar and Discovery vehicles. The affected vehicles are equipped with V6 or V8 engines whose crankshaft pulley retaining bolt may fracture possibly resulting in engine failure.

Consequence:

Engine failure can increase the risk of crash.

Remedy:

Land Rover has notified owners, and dealers will replace the crankshaft pulley center retaining bolt, free of charge. The recall began February 12, 2019. Owners may contact Land Rover customer service at 1-800-637-6837. Land Rover's number for this recall is N276.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

1200 New Jersey Avenue SE Washington, DC 20590

> NEF-150JK 19V-040



Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

- Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13 of this part. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA under this section. If your company submits one or more general reimbursement plans, your company shall update each plan every two years, in accordance with § 573.13. Your company's remedy program and reimbursement plans will be available for inspection by the public at NHTSA headquarters (49 CFR 573.6 (c)(8)(i)). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to Land Rover's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Jennifer Kruger who may be reached by phone at (202) 366-2461, or by email at jennifer.kruger@dot.gov. We look forward to working with you.

Sincerely,

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Kareem Habib Acting Chief, Recall Management Division Office of Defects Investigations Enforcement

