



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

February 28, 2019

Mr. Garrett Carolus
Keystone RV Company
P.O. Box 2000
Goshen, IN 46527

NEF-150KL
19V-026

Subject: Tire May Contact Rear Floor Support

Dear Mr. Carolus:

This letter serves to acknowledge Keystone RV Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

DUTCHMEN/ENDURANCE/2019
DUTCHMEN/VOLTAGE/2017-2019

Mfr's Report Date: January 7, 2019

NHTSA Campaign Number: 19V-026

Components:

STRUCTURE
TIRES

Potential Number of Units Affected: 288

Problem Description:

Keystone RV Company (Keystone) is recalling certain 2019 Dutchmen Endurance and 2017-2019 Dutchmen Voltage Travel Trailers. The tires may contact with the rear floor support, affecting the trailer's handling.

Consequence:

Tire contact with the floor support while being towed can affect vehicle handling, increasing the risk of a crash.

Remedy:

Keystone has notified owners, and dealers will cut a notch in the floor support to provide sufficient clearance between the tire and the floor support, free of charge. The recall began on January 15, 2019. Owners may contact Keystone customer service at 1-866-425-4369. Keystone RV's number for this recall is 19-338.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

Please be reminded of the following requirements:


Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Kareem Habib
Acting Chief, Recall Management Division
Office of Defects Investigations
Enforcement