



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

September 30, 2019

Mr. Brian Latouf  
Director, Field Product Investigations and Evaluations  
General Motors LLC  
30001 Van Dyke - Mail Code 480-210-2V  
Warren, MI 48090-9055

NEF-150SS  
19E-064

**Subject:** Knee Contact Can Turn Ignition Switch Off

Dear Mr. Latouf:

This letter serves to acknowledge General Motors LLC's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

CHEVROLET/CAMARO/2010-2015  
STRATTEC SECURITY/IGNITION KEY/9999

**Mfr's Report Date:** September 19, 2019

**NHTSA Campaign Number:** 19E-064

**Components:**

ELECTRICAL SYSTEM:IGNITION

**Potential Number of Units Affected:** 10,740

**Problem Description:**

General Motors LLC (GM) is recalling certain replacement flip-key ignition transmitter assemblies sold as replacement equipment for 2010-2015 Chevrolet Camaro vehicles. GM dealers may have inadvertently sold these assemblies as replacement keys despite them having been recalled under NHTSA recall number 14V-436 (GM number 14294) when they were the original equipment assemblies. The driver may accidentally bump the ignition key with their knee, moving the ignition out of the run position and turning off the engine.

**Consequence:**

Once the engine is off, the vehicle can lose power steering and power braking, increasing the risk of a crash. The air bags may not deploy in a crash, increasing the risk of injury.

**Remedy:**

GM will notify owners, and dealers will inspect and, as necessary, replace the key with the flat blade design, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Chevrolet customer service at 1-800-222-1020. GM's number for this recall is N192223230.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- Your company must supply the estimated date(s) for which it will notify owners regarding this safety recall. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefore, and furnish a revised estimate (49 CFR 573.6 (c)(8)(ii)).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, an item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Shiver who may be reached by phone at (202) 366-7401, or by email at [sarah.shiver@dot.gov](mailto:sarah.shiver@dot.gov). We look forward to working with you.

Sincerely,



Joshua Neff  
Chief, Recall Management Division  
Office of Defects Investigations  
Enforcement