



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

September 3, 2019

Mr. Michael Laskaris
Chief Engineer
Hale Products Inc
607 NW 27th Avenue
Ocala, FL 34475

NEF-150KL
19E-055

Subject: Foam Pump System May Overheat and Fail

Dear Mr. Laskaris:

This letter serves to acknowledge Hale Products Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

HALE/SMARTFOAM/9999

Mfr's Report Date: August 20, 2019

NHTSA Campaign Number: 19E-055

Components:

EQUIPMENT

Potential Number of Units Affected: 43

Problem Description:

Hale Products Inc. (Hale) is recalling certain SmartFoam 6.5-12 foam pump systems with a 12 volt power supply. The foam pump system can overheat and fail, causing fire fighting foam chemical to be unavailable to fight a fire.

Consequence:

If the fire fighting foam chemical injection is unavailable, it can impact the fire fighting and/or vapor mitigation efforts, which increases the risk of injury to bystanders and emergency personnel.

Remedy:

Hale will notify the fire truck manufacturers that purchased the equipment, and dealers for those companies will replace the SmartFoam 6.5 12 volt systems with SmartFoam 6.5 24 volt systems and a voltage converter, free of charge. The recall is expected to begin September 11, 2019. Owners may contact Hale customer service at 1-800-533-3569. Hale's number for this recall is SB-175.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

We have received Hale's proposed owner notification letter and have approved it for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement