



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 14, 2019

Mr. Javier Arechavaleta Santos
General Counsel
Vitro Automotriz, S.A. de C.V.
Ricardo Margain 400
Col. Valle del Campestre
San Pedro Garza Garcia 66265

NEF-150KL
19E-052

Subject: Rear Window Glass May Exceed Fragment Weight

Dear Mr. Arechavaleta Santos:

This letter serves to acknowledge Vitro Automotriz, S.A. de C.V.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

VITRO/REAR WINDOW GLASS/9999

Mfr's Report Date: July 31, 2019

NHTSA Campaign Number: 19E-052

Components:

VISIBILITY:GLASS, SIDE/REAR

Potential Number of Units Affected: 47,366

Problem Description:

Vitro Automotriz, S.A. de C.V. (Vitro) is recalling certain various aftermarket replacement rear window glass (backlites), sold for use in various Ford, Chevrolet, GMC, Isuzu, Oldsmobile, Buick, Saab, Chrysler, Dodge, RAM, Volkswagen, Mazda, Mercury, Pontiac, Nissan, Toyota, Honda, Jeep, Navistar, International, Saturn, Scion, Cadillac, Lincoln, Infiniti, and Hyundai vehicles including passenger cars, pick-up trucks, SUV's, and Heavy Duty vehicles. For a full list of vehicles affected please see: <https://static.nhtsa.gov/odi/rc1/2019/RMISC-19E052-0438.pdf>

Due to improper tempering, in the event of a rear window glass breaking, the resulting fragments may not be small enough. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard (FMVSS) number 205, "Glazing Materials."

Consequence:

In the event of a crash, larger glass pieces may strike the vehicle occupants, increasing the risk of injury.

Remedy:

Vitro will notify distributors and owners, and replace the rear window glasses, free of charge. The recall is expected to begin in August 2019. Owners may contact Vitro customer service at 1-818-863-1524. Vitro's number for this recall is DOT287.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.

NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- When a vehicle crash is not the potential occurrence, the evaluation must include a statement indicating the general type of injury to occupants of the vehicle, or to persons outside the vehicle, that can result from the defect or noncompliance, and a description of whatever prior warning may occur (49 CFR 577.5 (f)(2)).

- Per the requirements of 49 USC 30119, please provide the part number, name and description of the component or components that need to be replaced to remedy this recall condition. This information should be provided in an amended 573 in the "Describe what distinguishes the remedy component from the recalled component" section.

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Kristin Lepper who may be reached by phone at 202-366-5227, or by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Joshua Neff
Chief, Recall Management Division
Office of Defects Investigations
Enforcement