

U.S. Department of Transportation

National Highway Traffic Safety Administration

April 3, 2019

Mr. Joseph Heckendorn Director of Litigation Dana Incorporated 3939 Technology Dr. Maumee, OH 43537 NEF-150MR 19E-012

1200 New Jersey Avenue SE Washington, DC 20590

**Subject:** Pinion Tail Bearing Seizure on Front Steer Axles

Dear Mr. Heckendorn:

This letter serves to acknowledge Dana Incorporated's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

SPICER/FRONT AXLE ASSEMBLY/9999

Mfr's Report Date: February 13, 2019

NHTSA Campaign Number: 19E-012

**Components:** 

SUSPENSION:FRONT

**Potential Number of Units Affected:** 1,316

## **Problem Description:**

Dana Incorporated, (Dana) is recalling certain Dana-Spicer front steer axles. The pinion tail bearing may seize and prevent the axle from rotating.

# **Consequence:**

A seized front axle can affect vehicle control, increasing the risk of a crash.

### Remedy

The manufacturer is still finalizing a remedy plan. The manufacturer has not yet submitted a notification schedule. Owners can contact Dana customer service at 1-419-887-3000.

### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



NHTSA is missing critical, required information for this safety recall. This information must be supplied through the NHTSA Recalls Portal within 5 working days of confirming its accuracy:

- A description of how the products to be recalled differ from similar products that are not included in the recall (49 CFR 573.6 (c) (2)).
- Your company must supply the estimated date(s) for which it will notify owners regarding this safety recall. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefore, and furnish a revised estimate (49 CFR 573.6 (c)(8)(ii)).
- Your company must supply the estimated date(s) for which it will notify dealers and/or distributors regarding this safety recall. If your company subsequently becomes aware that either the beginning or the completion dates reported to the agency for any of the notifications will be delayed by more than two weeks, your company shall promptly advise the agency of the delay and the reasons therefore, and furnish a revised estimate. (49 CFR 573.6 (c)(8)(ii)).
- -Please amend your filing to include both a population figure and an estimated percentage of defective products when these numbers have been determined.
- -Please provide Dana's finalized remedy plan once it has been determined.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Michelle Rice who may be reached by phone at (202) 366-1060, or by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Kareem Habib

Acting Chief, Recall Management Division

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Office of Defects Investigations

Enforcement

