

**Reimbursement Program for a Pre-Notification Remedy
(NHTSA Recall 18E107)**

This reimbursement program applies to pre-notification remedies of the following recalled part: Wanda replacement windshields for 2014-2018 Toyota Highlander vehicles that were produced between September 7, 2015 and March 10, 2018, having any of the following part numbers: FW03878GTY; FW03880GTY, FW03881GTY, FW03882GTY, FW03883GTY, FW03884GTY, FW04155GTY, FW04156GTY, and FW04271GTY.

For an owner of a recalled part who remedied the safety defect in the part not later than 10 calendar days after Wanda mails the last of its notifications to owners pursuant to 49 CFR Part 577, Wanda will reimburse the owner for the remedy subject to the following conditions:

- a. The remedy must have addressed the defect that led to the recall or a manifestation of the defect;
- b. The remedy must have been reasonably necessary to correct the defect or a manifestation of the defect;
- c. The remedy was made after November 27, 2017, but not later than the later of 10 days after Wanda mails the last recall notice to owners, pursuant to 49 CFR Part 577 or, if applicable, 30 days after the conclusion of Wanda's initial efforts to provide public notice of the defect pursuant to 49 CFR Part 577.7.

The reimbursement amount for a pre-notification remedy will be limited to:

- a. If the recalled item was replaced, the retail price of the recalled item, plus taxes; or
- b. If the recalled item was repaired, the cost of parts for the remedy (not to exceed the manufacturer's list retail price for the parts), plus associated labor (not to exceed local labor rates), miscellaneous fees for disposal of waste, and taxes.

To obtain the reimbursement, an owner must submit a claim to Wanda with all of the following information and documentation:

- a. The owner's name and address.
- b. Identification of the recalled product (e.g., a photograph of the markings on the product or other documents indicating it is the recalled product).
- c. The NHTSA recall number (i.e., 18E107).
- d. The identity of the owner of the recalled item at the time the pre-notification remedy was obtained;
- e. A legible copy of the receipt for the pre-notification remedy. If the remedy was a repair, the receipt must: indicate that the repair addressed the defect that led to the recall or a manifestation of the defect; and state the total amount paid for the repair. Itemization of the receipt must be provided if it is unclear on the face of the receipt whether the repair addressed only the defect.
- f. If the recalled item was replaced, documentation that the owner or a relative of the owner (the relationship should be identified) owned the recalled item.

Claims for reimbursement may be mailed to:

Fujian Wanda Automobile Glass Industry Co., Ltd.
Recall 18E107
301 Halton Rd E
Greenville, SC 29607

Owners of the recalled part can contact Wanda for additional information at 1-888-267-1168.