

**Maserati North America, Inc.**  
**Chronology 378 Recall Document**  
**November 26, 2018**

Please note the following chronology of events:

- a. On January 12, 2017, Maserati decided to proceed with Voluntary Safety Recall 17V-045/339 to replace the plastic fuel lines in a certain population of 2014-2015 MY Maserati Quattroporte and Ghibli vehicles.
- b. On April 3, 2018, Maserati received an inquiry from MLIT (Japan Authority) regarding a fuel leak in a 2014 MY Maserati Quattroporte GTS vehicle sold in Japan that was not included in the Voluntary Safety Recall 17V-045/339 population.
- c. On April 30 2018, Maserati received the component from the MLIT inquiry vehicle for analysis, and Maserati sent the components to its supplier to analyze the root cause.
- d. From May to July 2018, the supplier performed additional testing and confirmed the fuel line components were from the assembly batch that was thought to be included in Voluntary Safety Recall 17V-045/339.
- e. From July to October 2018, Maserati analyzed field data and then part traceability and individual vehicle data to understand if the vehicle of inquiry was an isolated case.
- f. This analysis showed an additional seven vehicles in the US that were outside of the Voluntary Safety Recall 17V-045/339 population but that had been assembled with suspect fuel lines.
- g. Maserati continued this analysis by reviewing plant traceability data and then checked each vehicle's individual assembly records and found that its traceability information for the suspect components contained inaccuracies due to human error.
- h. In October 2018, Maserati determined as a result of its investigation that it could not rely on this traceability data to limit the vehicle population potentially assembled with suspect fuel lines.
- i. As of October 16, 2018, Maserati North America, Inc., had not identified any customer call reports, VOQs or field reports in the U.S. market potentially related to this issue.
- j. As of October 16, 2018, Maserati North America, Inc., total warranty in the U.S. market was zero.
- k. As of October 16, 2018, Maserati North America, Inc., was not aware of any accidents or injuries in the U.S. market potentially related to this issue.
- l. On November 16, 2018, Maserati S.p.A. decided, through its Vehicle Regulations Committee, to issue a Voluntary Safety Recall to replace the plastic fuel lines in 2014-2015 MY Maserati Quattroporte and Ghibli vehicles that were not previously remedied under Voluntary Safety Recall 17V-045/339.
- m. On May 13, 2019, Maserati completed an audit of the manufacturing information systems at the affected plant. During the audit a concern was identified with vehicles missing data for the traceability of fuel lines in the affected time period for recall 378.
- n. As of May 23, 2019, Maserati confirmed that an additional 66 vehicles have the potential to have been built with suspect fuel lines.