



## DRIVER FLOOR MAT

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# **IMPORTANT SAFETY RECALL INFORMATION**    **UB3 / NHTSA 18V-759**

This notice applies to your vehicle (VIN: xxxxxxxxxxxxxxxxxxxx).

Dear: (Name)

FCA US LLC has decided that a defect, which relates to motor vehicle safety, exists in certain **2018 model year Jeep® Grand Cherokee SRT and Trackhawk vehicles**.

You were mailed a safety recall notice in November 2018 asking you to bring your vehicle in to your local dealer for the driver floor mat inspection and repair, if required. Our records indicate your vehicle was at your dealership and this recall was subsequently closed.

Due to a recall inspection procedure issue, it was determined that **your vehicle's driver floor mat may not have been properly inspected. We ask that you contact your local dealer to have the inspection of the driver floor mat performed again. Your dealer will re-inspect your vehicle and make the necessary repair if required, FREE of charge.**

If you have additional questions or concerns about this issue, please contact the FCA US Recall Information Center at 1-800-853-1403. An FCA representative will be glad to answer any further questions you may have regarding this issue.

We apologize for any inconvenience this issue may have caused. Thank you for your attention to this important matter.

Customer Services / Field Operations  
FCA US LLC

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.

## **Instruction Sheet**

### **Parts Information**

<u>Quantity</u>	<u>Description</u>
1	Owner Letter
1	Driver Floor Mat
1	Instruction Sheet
1	Shipping Label

**NOTE: Do not destroy the replacement Driver Floor Mat packaging, it will be used to return the original Driver Floor Mat.**

**Use the following steps to replace and return your original Driver Floor Mat.**

1. Remove the replacement Driver Floor Mat without damaging the packaging.
3. Locate the original Driver Floor Mat and remove it from the vehicle.
4. Install the **NEW** Driver Floor Mat in the vehicle.
5. Place the **OLD** Driver Floor Mat in the original packing for shipment.
6. Using packing tape or equivalent, seal the original shipping box.
7. Locate the return shipping label provided inside envelope. Place the shipping label on the box covering the old shipping label.
8. Drop the box off at any UPS store for free shipping.