

Cruiser Volante Recall



[Click Here for Safety Advisory](#)

SAFETY ADVISORY 18-333**Safety Recall:**

Tabatha , Title

US: 18V-726

Dealer , Dealer Number

CAN: 2018-579

ballt@keystonerv.com

Dear Tabatha

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2019 Crossroads Cruiser and Volante Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

Reason for This Recall

It has been decided that the vehicles in the recall population may have been manufactured with an incorrect awning switch. This condition will allow the awning to continue to unroll after the switch is released. Under certain conditions during travel, if the awning motor is allowed to unroll it can unfurl leading to an increased risk of property damage or injury. The vehicles included in the recall are:

2019 Crossroads Cruiser Fifth Wheels

Serial Number Range: K6320296 - K6320345

2019 Crossroads Volante Fifth Wheels

Serial Number Range: K9360148, K9360507, K9360612 - K9360620

VINs in Your Inventory

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs on campaign # 18-333.

Advisory Instructions

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Please [click here for a copy of the Safety Advisory 18-333](#) which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada

PO Box 2000 - Goshen, IN 46527-2000
Phone: (574) 535-2100 - Fax: (574) 535-2199
www.keystonerv.com

Keystone RV, 2425 Davis Drive, Goshen, IN 46526

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