Dexter Axle D44 Bearing Cup Recall



Click Here for Safety Advisory

SAFETY ADVISORY 18-334 Safety Recall:

Tabatha, Title US: 18V-723

Dealer, Dealer Number CAN: 2018-580

ballt@keystonerv.com

Dear Tabatha

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2019 Dutchmen Aerolite, Atlas, 2019 Keystone Bullet, Cougar, Hideout, Laredo, Passport, Springdale, and 2019 Crossroads Sunset Fifth Wheels and Travel Trailers. As a result, Keystone RV is conducting a safety recall.

Reason for This Recall

It has been decided that the vehicles in the recall population may not have a bearing cup installed in the bearing assembly. Under certain conditions during travel, if the bearing cup is not installed it could lead to a bearing failure, leading to an increased risk of property damage and poor vehicle handling. The vehicles included in the recall are:

Year	Make	Model	Serial Number Range
2019	AeroliteTravel Trailers	2513RLF, 2573BH, 2733RB, 2843BH, 2923BH, 3153ML	KP910390 - KP910498
2019	Atlas Fifth Wheel /Travel Trailers	2922BH, 2952RLF, 3112BHF, 3132ML	KP960127 - KP960203
2019	Bullet Travel Trailers	1750RK, 1900RD, 30RIPR, 330BHS, 34BIPR, 34RIPR	KD432233 - KD433060 KT431891 - KT432145
2019	Cougar Fifth Wheel /Travel Trailers	22RBS, 25RES, 26RBS, 26RKS, 27RES, 27RLS, 27SAB, 27SGS, 28SGS, 29BHS, 29RDB, 29RKS, 29RLD	K1502372 - K1502531 KV503804 - KV504736
2019	Hideout Travel Trailers	28BHS, 28RKS, 30RLDS, 318LHS, 31FBDS, 31RBDS, 32RDDS, 338LHS, 33BHDS, 38BHDS, 38FDDS	K7243293 - K7245290
2019	Laredo Fifth Wheel /Travel Trailers	255SRL, 290SRL, 291SMK, 292BH, 296SBH, 298SRL, 330RL	KE600591 - KE600690
2019	Passport Travel Trailers	175ВН, 2950ВН, 3290ВН, 3320ВН, 3350ВН	KK412020 - KK412370
2019	Springdale Travel Trailers	240BH, 253FWRE, 274RB, 27TH, 280BH, 298BH, 300FWBH, 302FWRK, 303BH, 311RE	K3101863 - K3102642
2019	Sunset Travel Trailers	250RK, 330SI, 331BH, 336BH, 33SI	K5350791 - K5351079

VINs in Your Inventory

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs on campaign # 18-334.

Advisory Instructions

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. <u>Please click here for a copy of the Safety Advisory 18-334</u> which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)

cc. Transport Canada

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