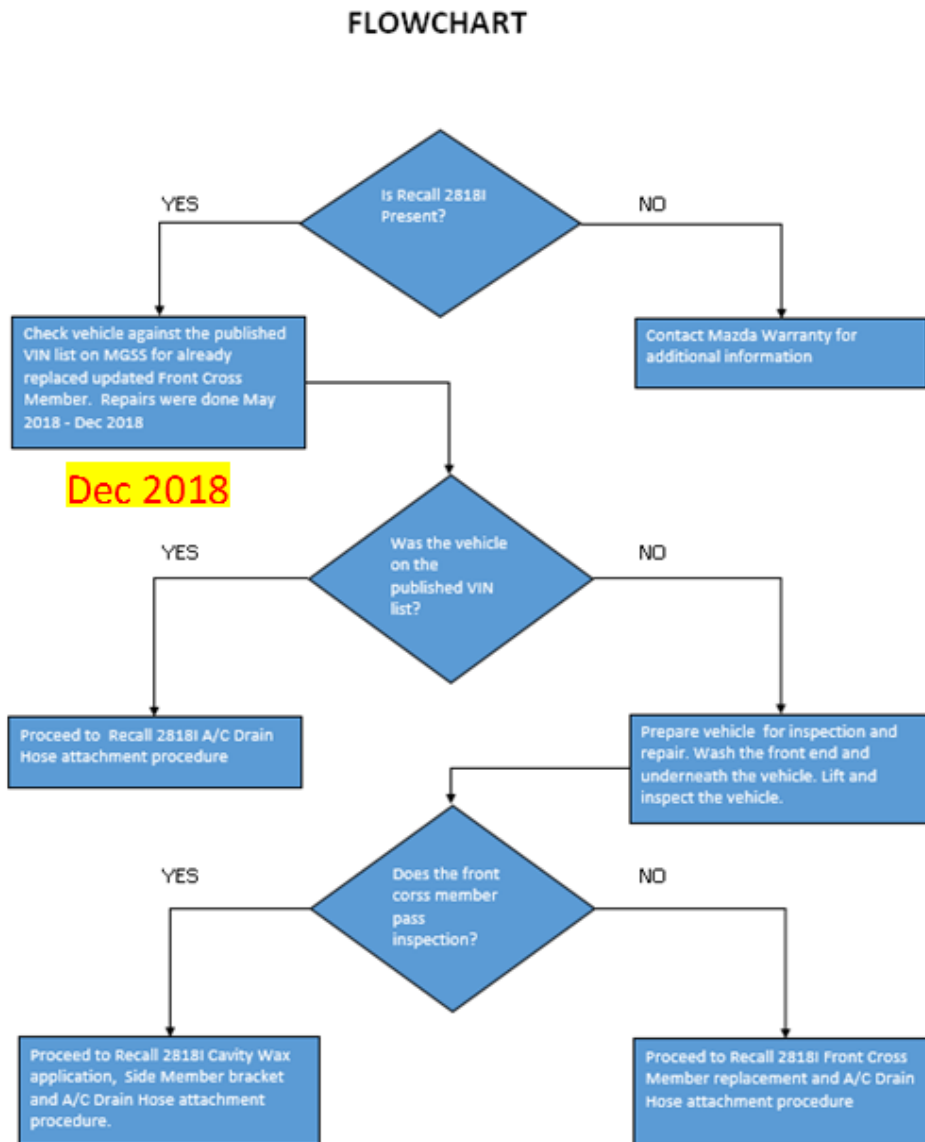


Outline of Repair – Please review the flowchart and the following steps before reading the inspection and repair procedures.



1. Confirm the vehicle has recall 2818I displayed on eMDCS
 - a. If not the recall does not apply, contact Mazda Warranty for additional information
2. Check the vehicle against the published VIN list on MGSS for front cross member replacement on vehicles from May 2018 – December 2018
 - a. Vehicle is on the published VIN list: Proceed to the A/C Drain hose installation
 - i. After installing drain hose and confirming proper A/C operation, return the vehicle to the customer.
 - b. Vehicle is not on the published VIN list: Prepare the vehicle for Inspection and Repair
3. Thoroughly wash the front end of the vehicle and underneath to clean dirt, snow, salt

- and other debris from the cross member. Let dry.
4. Lift vehicle and inspect the vehicle for the condition of the front cross member
 5. Does the front cross member pass inspection?
 - a. Yes – Proceed to Cavity Wax application
 - i. Install side member bracket
 - ii. Install A/C drain hose
 - iii. After installing drain hose and confirming proper A/C operation, return the vehicle to the customer.
 - b. No – Replace Front Cross Member
 - i. Install A/C drain hose
 - ii. After installing drain hose and confirming proper A/C operation, return the vehicle to the customer.

All vehicles require the installation of an A/C Drain Hose.

No vehicle requires both the replacement of the front cross member and the bracket/wax application.