

“IMPORTANT SAFETY RECALL NOTICE”
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
RECALL NO: 18E083

Dear Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. No. 577.13, “*Notification to Dealers and Distributors*”.

HSM Solutions has decided that “NextGen” Series School Bus Seats fail to conform to Federal Motor Vehicle Safety Standard No. 571.213 “Child restraint systems”, more specifically the requirements of paragraph S5.5 Labeling. The affected population includes seats manufactured by HSM Solutions / CE White Company, shipped between August 31, 2017 and August 10, 2018.

HSM Solutions has determined that “NextGen” series School Bus Seats as manufactured by HSM Solutions, do not comply with the labeling requirements of CFR 49.571.213. Specifically, the warning label, as required by the regulation is missing from the restraint belt set. There is a risk that the restraint system may be used improperly, resulting in an increased risk of injury in a vehicle hard braking situation, or vehicle crash event.

There is no audible or visual warning, which would precede an event. All seat models indicated in this notice are presumed to contain the defect and must be repaired.

Upon receipt of this Recall Notice, HSM Solutions is requesting that you provide notification of this Safety Recall, Recall Parts Request Form and the HSM Recall Warranty Claim form to your Customer/Owner of the subject seat(s).

Two repair methods are available – (1) belt replacement; and (2) heat applied label. HSM will determine the repair method based on the quantity of seats to be repaired at a particular location. To correct this condition, HSM Solutions will facilitate the repairs via your Dealer/Service Agent or directly to your Customer. HSM will provide parts and a Service Repair Procedure “SRP1801-0012 or SRP1801-0015”, which will provide instruction on how the repair must be conducted, to the servicing agent upon receipt of a completed HSM “Recall Parts Kit Order Card”. The expected out of service time necessary to affect repairs is 2 minutes per ICS belt set. HSM will reimburse the cost of repairs relating to this recall, including both parts and labor, at no cost to you the Dealer/Distributor or to the vehicle owner. Parts for this recall are expected to be available for shipment on or before October 12, 2018.

Upon completion of the requisite service work, HSM will ask that the Dealer/Service Agent or Customer file a claim with HSM customer service for warranty reimbursement, referencing HSM Recall # 18E083 on the claim.

HSM Solutions Recall Contact:

Beth Utz
Customer Service Agent
HSM Transportation Solutions
417 N. Kibler Street
New Washington, OH 44854
Phone: 419-492-2157 ext. 243 | Fax: 419-492-2544
bautz@hsmsolutions.com

Should you have any vehicle(s) in inventory that require the recall service work; please make certain that these vehicles are corrected prior to sale. The Federal Motor Vehicle Safety Standard No. 577.13 states that it is a violation of Federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by the notification under a sale or lease until the defect or noncompliance is remedied.

Based on our review of internal shipping records, HSM Solutions has determined that "NextGen" School Bus Seats as indicated on the enclosed "Appendix – A", were shipped to your location on the dates indicated.

If after contacting HSM Solutions, you have not received the parts and requisite repairs required to remedy the defect, in a reasonable period of time, you may contact:

ADMINISTRATOR
NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION
1200 NEW JERSEY AVENUE, SE
WASHINGTON, DC 20590
1-888-327-4236
TTY: 1-800-424-9153
or go to: <http://www.safercar.gov>

If you have any questions about this recall please call HSM / C.E. White, Customer Service at 1-419-492-2157.

Sincerely,



Nate Seigler

Director of Engineering; HSM Transportation and Specialty Manufacturing Company