

From: Broadcast Messaging System
To: [DL-BMS Message Monitors](#)
Subject: 18V-557 Crash Protection Plate Parts Supply
Date: Thursday, September 13, 2018 9:47:43 AM

Publish Date: September 13, 2018
From: Parts Logistics
Expiration Date: September 27, 2018

DCSnet Message
Important



Subject: 18V-557 Crash Protection Plate Parts Supply

A limited supply of parts has arrived in the RDC's.

1. **If remedy status is green, "Remedy Available", please submit a Recall IDS Ticket request (one VIN per request)**
2. **If remedy status is red, please do not send an IDS request**
3. **VIN Specific Orders will be placed by our team containing one plate and two screws**
4. **Duplicate VIN Specific orders will not be placed if part is used on another VIN**
5. **All vehicles currently at the VDCs will be repaired prior to dealer delivery. Do not request parts for these vehicles.**

Please monitor the weekly Parts Matrix for any changes or updates.

Thank you,
Parts Logistics

Attachments:



Recipients: MINI Passenger Cars, CC-MiniManagers
MINI Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel





SI M13 02 18
Fuel Systems

September 2018
Technical Service

UPDATE! RECALL CAMPAIGN 18V-557: INSTALL PROTECTION PLATE ON HIGH PRESSURE FUEL PUMP

New information provided by this revision is preceded by this symbol **UPDATE!**.

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

This Service Information bulletin replaces SI M13 02 18 **dated August 2018**

What's New:

- All information has been updated

MODEL

Engine	Model
B36M	F60 MINI Cooper Countryman, MINI Cooper Countryman ALL4

SITUATION

A crash protection plate was not installed on the high pressure fuel pump.

AFFECTED VEHICLES

This Recall Campaign involves MINI Cooper Countryman (including Countryman All4) vehicles with B36M engines produced December 30, 2016 to July 19, 2018.

Vehicles which require this Recall Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

CORRECTION

Install the protection plate on the high pressure fuel pump

PROCEDURE

Follow the procedure outlined in attachment M13 02 18 Fitting Protective Plate to the High Pressure Pump.pdf

PARTS INFORMATION

Part Number	Description	Quantity

13 51 8 653 186	Protective plate	1
13 51 7 632 572	Torx socket with washer	2

WARRANTY INFORMATION

Reimbursement for this Recall repair campaign will be via normal claim entry utilizing the following information:

Defect Code:	0013900200	
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The vehicle is already in the workshop for another repair that includes Main work

Labor Operation:	Labor Allowance:	Description:
00 66 901	7 FRU	Retrofitting of protective plate of the high pressure pump (Plus work)

Or:

The vehicle arrives at your dealer for this Recall repair (No other Main work will be performed/claimed during this workshop visit)

Labor Operation:	Labor Allowance:	Description:
00 66 226	8 FRU	Retrofitting of protective plate of the high pressure pump (Main work)

TREAD Act - Previous Customer-Pay Repairs

Reimbursement requests for prior customer-pay repairs that specifically address the issue described in this Recall bulletin are not very likely.

Posted: Wednesday, September 12, 2018

ATTACHMENTS

View PDF attachment [2018-MY2017-19_F60_CrashProtectionPlate-QA-\(17Aug2018\)](#).

View PDF attachment [M130218 Recall Notice](#).

View PDF attachment [M13 02 18 Fitting Protective Plate to the High Pressure Pump](#).

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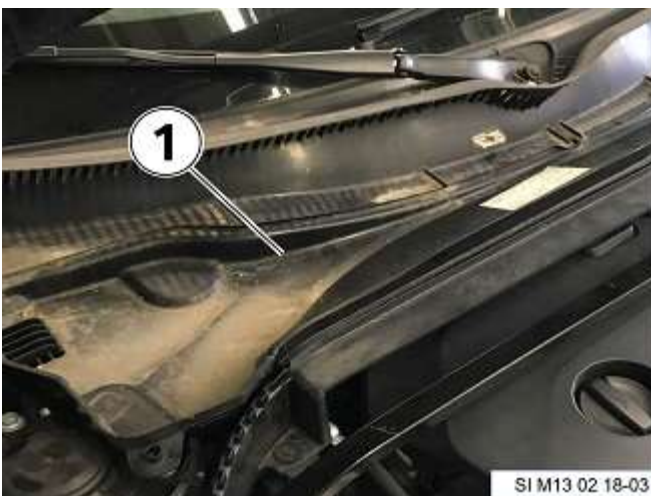
Installing the Protection Plate to the High Pressure Fuel Pump (HPP)



- Remove the rear engine to hood seal (1)



- Unlock the washer hose clip and remove the washer hose from the lower cowl cover (1).



- Remove the lower cowl cover (1)



- Remove the engine acoustic cover (1)



- Remove screws (1) for the upper bulkhead cover.

*Installation torque 3Nm



- Remove screws for the upper bulkhead cover and the cover for the B+ terminal (1).

*Installation torque 3Nm

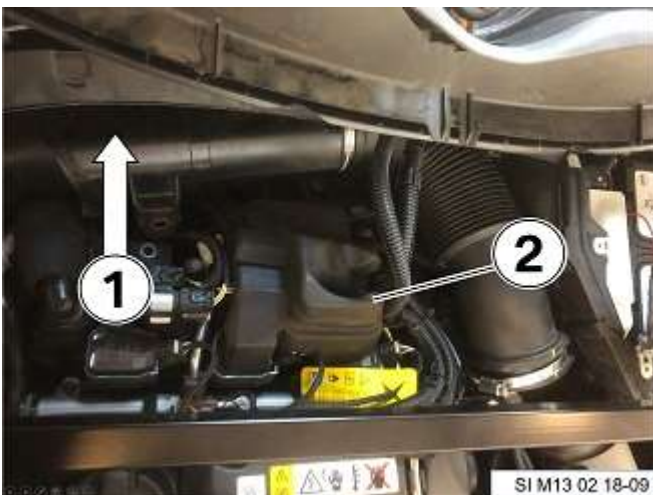


- Remove the B+ cover (1) and then remove the upper bulkhead cover (2).



- Remove screw (1) and intake hose clamp (2) from the intake air pipe.

Tightening torque of screw = 5Nm



- Push the intake pipe towards the firewall (1) and remove the high pressure pump insulation cover (2).



Warning

- The installation of the protection bracket requires the removal of both screws that hold down the high pressure pump. Constant pressure has to be applied to the body of the HPP to keep the pump properly set in the cylinder head!



- Using an appropriate length pry bar (1), apply pressure to the top of the high pressure pump (2) using the strut brace (3) as a fulcrum.

***NOTE:** The high pressure pump cannot come out of the mounting flange in the cylinder head during this repair!

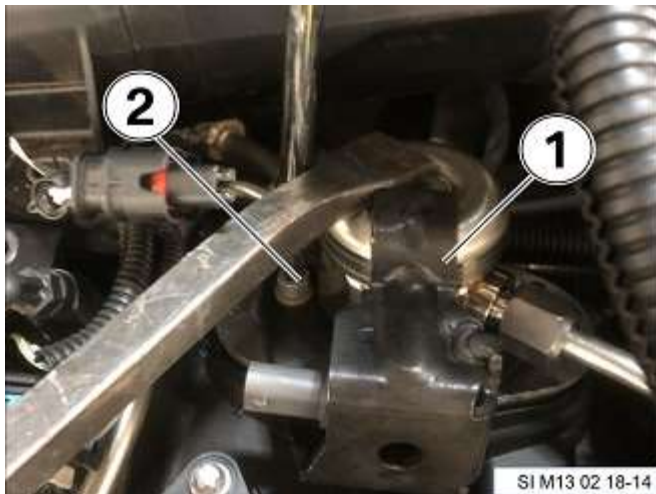
***NOTE:** Having an assistant hold pressure on the HPP during the next steps will make the procedure easier.



- Remove the left side screw for the high pressure pump (1).



- Remove the right side screw for the high pressure pump (1).



- Slide the protection bracket (1) over the high pressure pump and align the bracket with the holes for the HPP screws. Install a new screw (2) into the high pressure pump and tighten hand tight.



- Insert a new screw into the left side of the high pressure pump (1) and hand tighten. Then torque both screws to 12Nm.

Reinstall remaining components in reverse order.

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Delivery Stop & Recall 18V-XXX: Crash Protection Plate M13 02 18

BMW Group is conducting a Voluntary Safety Recall (effective August 20, 2018) on Model Year 2017-2019 MINI Cooper Countryman (including Countryman All4) vehicles with B36M engines. The production range is December 30, 2016 (Start-of-Production) through August 13, 2018. The issue involves the crash protection plate for the high pressure fuel pump. The plate was not installed during production.

Owners will be notified by First Class mail about the Recall and will be instructed to bring their vehicles in for a free repair when parts are available.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

**Crash Protection Plate
Safety Recall 18V-xxx
Model Year 2017-2019
MINI Cooper Countryman
*Last Updated 08/17/2018***

Q1. Which MINI models in the US are potentially affected by this Safety Recall?

Approximately 9,537 Model Year 2017-2019 MINI Cooper Countryman (including Countryman All4) vehicles, produced from December 2016 (Start-of-Production) through August 2018, are potentially affected.

MINI Cooper S Countryman models are **not** affected.

Q2. What is the specific issue?

The crash protection plate for the high pressure fuel pump was not installed during production. In a front crash of sufficient severity, the fuel pump could become damaged, which could increase the risk of a fuel leak, and in an extreme case, a fire.

Q3. What can happen as a result of this issue?

In a crash of sufficient severity, the fuel pump could become damaged, which could increase the risk of a fuel leak, and in an extreme case, a fire.

Q4. How did MINI become aware of this issue?

MINI became aware of this issue through its quality control procedures.

Q5. Why are other MINI vehicles not included in this Safety Recall?

Other vehicles were equipped with a crash protection plate during production.

Q6. Can I determine if this issue exists in my vehicle?

No.

Q7. Can I continue to drive my vehicle?

Yes. When you receive a letter asking you to have this recall performed by an authorized MINI dealer, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q8. How will my vehicle be repaired?

The crash protection plate will be installed.

Q9. Is MINI aware of any accidents, injuries, or fires involving these MINI vehicles associated with this Safety Recall?

No.

Q10. How will I be informed of this Safety Recall?

**Crash Protection Plate
Safety Recall 18V-xxx
Model Year 2017-2019
MINI Cooper Countryman
*Last Updated 08/17/2018***

You will receive a letter via First Class mail in October advising you of this recall and to immediately schedule an appointment with an authorized MINI dealer to have this recall performed.

- You can locate your nearest authorized MINI dealer at www.miniusa.com/dealer.
- To ensure MINI has your most recent contact and vehicle information, please register your vehicle at www.miniusa.com/ol. Registration is free, and will give you access to factory initiated campaigns and other information specific to your MINI.

Q11. Do I have to wait for my letter in order to have my vehicle serviced?

Yes. We are in the process of implementing this program to ensure that the necessary parts, tools and procedures are available, prior to contacting you to schedule your vehicle to have this safety recall performed. For the latest updates to this recall, please visit www.miniusa.com/recall.