

DEFECT INFORMATION REPORT

REVIEWED BY:
JOHN TURLEY
JUN-20-2018
John Turley

573.6(c)(1)

Name of manufacturer: Honda Motor Co., Ltd.

Manufacturer's agent: John Turley
American Honda Motor Co., Inc.
1919 Torrance Blvd.
Torrance, CA 90501-2746

573.6(c)(2)

Identification of potentially affected vehicles:

<u>Make/Model</u>	<u>Description</u>	<u>VIN Range/Dates of Manufacture</u>
Honda Civic	Certain 2018 model year	JHMFC1F43JX000020 - JHMFC1F33JX002356 12/11/2017 - 2/20/2018

573.6(c)(2)(iv)

Description of the basis for the determination of the recall population:

The recall population was determined based on manufacturing records. The VIN range reflects all possible vehicles that could potentially experience the problem.

Description of how the vehicles being recalled differ from similar vehicles not included in the recall:

Affected vehicles were issued non-compliant replacement certification labels. Similar vehicles not included in the recall were originally applied with compliant certification labels.

573.6(c)(3)

Total number of potentially affected vehicles: 13

573.6(c)(4)

Percentage of affected vehicles that contain the defect: 100%

573.6(c)(5)

Defect description:

The software programming for the certification label printer had incorrect settings for printing replacement certification labels, which resulted in replacement certification labels printed with random characters instead of the vehicle's manufacturing date. Failure to display the vehicle's manufacturing date on the certification label does not comply with 49 CFR Part 567.4, Requirements for manufacturers of motor vehicles. In the event of a vehicle safety recall, an incorrect manufacturing date may prevent owners from determining if the recall affects them, increasing their risk of injury or a crash.

573.6(c)(6)

Chronology:

March 26, 2018

While performing body repairs on a recently assembled vehicle, a factory associate noticed that the manufacturing date on the replacement certification label did not match the date on the original certification label.

Late March to early June 2018

Honda launched an investigation into the manufacturing date discrepancy between the original and replacement certification label. The range of potentially affected vehicles was also investigated through manufacturing records.

June 7, 2018

Honda completed the investigation and determined that non-compliance with certification label requirements exists and decided to conduct a non-compliance recall.

As of June 7, 2018 Honda has not received any warranty claims, field reports, or reports of injuries or crashes related to this non-compliance.

573.6(c)(8)(i)

Program for remedying the defect:

Registered owners of all affected vehicles will be contacted by mail and asked to take their vehicle to a Honda automobile dealer. The dealer will replace the certification label for free.

573.6(c)(8)(ii)

The estimated date to start notification to dealers:	June 15, 2018
The estimated date to start notifications to owners:	August 9, 2018

573.6(c)(9)

Representative copies of all notices, bulletins and other communications:

A copy of the dealer service bulletin, the final owner notification letter and other dealer communication will be submitted to your office as soon as possible.

573.6(c)(10)

Proposed owner notification letter submission:

A draft of the owner notification letter will be submitted to your office as soon as possible.

573.6(c)(11)

Manufacturer's campaign number: U23