



Your Stock Units With Open Recall 18-322

You are receiving this email as your dealership has stock units with this recall still open. If the unit has been sold and you are unable to register it due to the open recall, please email a bill of sale copy to dealerservice@keystonerv.com so that we can contact the owner.

SAFETY ADVISORY 18-322
Safety Recall: US: 18V-383
CAN: 2018-309

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Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2018-2019 Keystone Cougar Fifth Wheels and Travel Trailers. As a result, Keystone RV is conducting a safety recall.

It has been decided that the vehicles in the recall population have an outdoor propane grill installed with clearances that are no longer within the grill manufacturer's specified tolerances to combustible material. Under certain conditions when using the outside propane grill it is possible for the wooden assembly the grill is installed in to be exposed to elevated temperatures leading to an increased risk of fire.

The vehicles included in the recall are:

2018-2019 Keystone Cougar Fifth Wheels and Travel Trailers

Models: 25RES, 26RBS, 26RKS, 27RES, 29BHS, 29RDB, 29RKS, 32BHS, 32DBH, 32RDB, 338RLK, 33MLS, 34TSB, 368MBI, 369BHS, 25BHSWE, 25RESWE, 26RBSWE, 27RESWE, 29BHSWE, 29RDBWE, 30RKSWE, 31BHKWE

Serial Number Ranges:

2018 East
J2503430 - J2513111
JV503523 - JV513269

2018 West
JC505407 - JC512948

2019 East
K2500235 - K2501986
KV500092 - KV501824

2019 West
KC500010 - KC502056

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs in campaign # 18-322.

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Please [click here for a copy of the Safety Advisory 18-322](#) which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)

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