

Frequently Asked Questions (FAQs) for Safety Recall 18195 Sensing and Diagnostic Module Fault State

These questions and answers are being provided to help GM dealers respond to inquiries from involved vehicle owners about the safety recall identified above.

Q1) Which vehicles are involved?

A1) Certain 2019 model year Chevrolet Corvette vehicles equipped with Performance Package - Special Coupe (RPO ZR1).

Q2) What is the issue or condition?

A2) General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2019 model year Chevrolet Corvette ZR1 vehicles. In these vehicles, if the Sensing and Diagnostic Module (SDM) is exposed to extremely hard braking and sustained acceleration events under certain track conditions, the SDM may enter a fault state and will not return to normal operation until battery power is removed from the system. In this faulted state, the SDM will not provide crash sensing or deploy air bags in the event of a crash.

Q3) What symptoms may be experienced? What warning signs may be associated with the issue or condition described?

A3) There will not be indication of a fault through the Air Bag Readiness Light or a message on the Driver Information Center (DIC).

Q4) What is the remedy/repair?

A4) Dealers will reprogram the SDM with updated software.

Q5) What is the safety risk? Is the vehicle safe to drive?

A5) If the SDM does not detect a crash or command deployment of air bags, there is increased risk of injury in a crash.

Q6) Does the customer have to pay for this remedy/repair?

A6) No, this inspection/repair will be done at no cost to the customer.

Q7) Is the remedy/repair available now?

A7) Yes, the remedy/repair is available at Chevrolet dealers. Customers are strongly urged to repair their vehicle as soon as possible.

Q8) What should customers do until recall repairs can be completed? Are there any special instructions?

A8) If special instructions are provided, they will be included in the notification letters to customers.

Q9) How can customers check to see if their vehicle is involved in this field action?

A9) Customers who own a vehicle involved in the field action will be notified by mail by General Motors, but they may also check their Vehicle Identification Number (VIN) for field actions in GM Owner Center at my.gm.com/recalls or via NHTSA's website at vinrcl.safercar.gov/vin/.

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Q10) If customers are concerned, can they get a rental car or courtesy transportation?

A10) Courtesy transportation is available for customers whose vehicles are involved in this recall and are within the warranty coverage period for the warranty which is associated with this recall. Follow Courtesy Transportation Program Guidelines.