

**2015-2018 MY Sedona Power Sliding Door Chronology
Basis of Safety Defect Determination 573.6(c)(6)**

September 25 - October 25, 2017	Through normal review of field data, Kia Motors America, Inc. (“KMA”) identifies seventeen customer complaints involving the 2015-2017MY Sedona alleging occupant contact due to Power Sliding Door (PSD) not detecting obstruction. No defect found on inspected vehicles; PSD operating as designed. KMA continues to monitor.
November 2-19, 2017	KMA conducts internal evaluation of exemplar 2017MY Kia Sedona to evaluate issues relating to power sliding door reversal detection issues. KMA identifies PSD detection issues depending on obstruction type and location/placement. KMA advises Kia Motors Corporation (“KMC”) to conduct further review and evaluation.
November 21-December, 2017	KMC conducts internal evaluation and testing of PSD detection issue but unable to duplicate concern. KMC reviews field data from markets outside of U.S. (Korean, General and European markets) for PSD obstruction detection complaints. No complaints identified. KMC continues to monitor issue.
January 10-11, 2018	KMA receives additional customer complaint of alleged injury due to PSD issue. KMA requests KMC conduct further evaluation.
January 12-February 22, 2018	KMC conducts further evaluation and multiple test scenarios in effort to duplicate possible PSD obstruction. KMC able to duplicate PSD obstruction detection issue under certain circumstances.
February 23—May 3, 2018	KMC works with PSD control module supplier to develop software logic with a lower sensitivity threshold. During evaluation, KMC continues to monitor. Change incorporated on production line May 3, 2018.
May 9, 2018	KMA identifies three additional customer complaints with alleged injury due to PSD issue, none of which was confirmed.
May 17, 2018	KMC makes decision to conduct safety recall. Fourteen of twenty-one customer complaints alleged some injury; 2 of which confirmed.