

Sent: Thursday, June 21, 2018 10:42 AM

Subject: FCA - Safety Recall U64 / NHTSA 18V-332 - Reprogram Powertrain Control Module;

To all this may concern or apply,

You are receiving this email as a previously requested courtesy from the MOPAR Fleet Service & Parts Group.

If you feel you have received this email in error or no longer wish to receive these courtesy recall notifications please reply to the sender.

Attached to this email is the dealer and owner letter file for **Safety Recall U64 / NHTSA 18V-332 - Reprogram Powertrain Control Module;**

Models: 2017-2018 (RU) Chrysler Pacifica

***Important Notes:**

- *This recall applies only to the above vehicles **equipped with a gasoline engine and Cruise Control (Sales Code NHM or NHZ) built from November 23,2015 through May 28, 2018 (MDH 112310 through 052810).***
- *There are no parts required for this recall, the remedy is a software flash update to the Powertrain Control Module.*
- *The dealer notification was released and posted to DealerCONNECT as of June 19, 2018.*
- *The owner letters are scheduled to be mailed out beginning June 26, 2018*

To find out if you have any vehicles effected by this campaign please follow the directions below:

***VERY IMPORTANT NOTE:**

The VIN's of the vehicles effected by this campaign may not yet be loaded into the FCA recall inquiry system at the time of this notice was received.

It is highly recommended that you do not perform any vehicle/VIN# related inquiries in regards to this or any FCA recall until or after **the dealer notification release date.**

***The process to check the recall status of your FCA vehicles is available through the FCA Fleet Operations website:**

- 1) Go to the FCA Fleet website; www.fcausfleet.com
- 2) On the upper right side of the home screen click on "Shopping Tools"
- 3) A drop down box will appear, Click on "RECALL VIN LOOKUP"
- 4) Click on "GO TO FCA FLEET RECAL INQUIRY TOOL" ***Note: At this point you will need to log on with your previously assigned SID and password.**
- 5) Once logged in it will open a new page; "Recall - Rapid Response Inquiry", click on "1. Search by Vehicle List" and upload your formatted in text (.txt) VIN list file.
- 6) ***NOTE:** If you are unfamiliar with or would like more information on this process please toggle back to FCA Fleet Website Recall Information page and click on "**Learn More about the FCA Fleet Recall Process**".

If you have any questions, please feel free to email or give me a call.

Thanks in advance