

	TYPE	RECALL CODE	QUESTION	ANSWER
Vehicle Noncompliance	Compliance Recall	01C6	What vehicles are included in Compliance Recall 01C6?	Certain 2012-2016 model year Volkswagen vehicles
			What is the concern for Compliance Recall 01C6?	A small number of zero-series vehicles (very early production vehicles) were sold as used after they were no longer needed for internal use. Volkswagen has discovered that documentation about possible modification(s) made during the internal use period may be incomplete. Because of this, Volkswagen cannot verify that the vehicles comply with all applicable regulatory requirements. Out of an abundance of caution, Volkswagen has decided to recall these vehicles. If the vehicles do not meet all regulatory requirements, there could be an increased risk of a crash, fire, or injury.
			What is the remedy for Compliance Recall 01C6?	<p>The recall remedy for affected vehicles is available NOW.</p> <p>Vehicles affected by this recall cannot be repaired. Because of this, Volkswagen is only offering a repurchase (buy back) program for this recall. Volkswagen will work with affected owners to complete the vehicle repurchase process as quickly as possible, FREE of charge.</p> <p>Time is of the essence.</p> <ul style="list-style-type: none"> • From now until March 31, 2019, vehicle values will be calculated and paid based upon the NADA Clean-Trade Value. • After March 31, 2019, vehicle values will be calculated and paid based upon the vehicle's current market value minus any daily depreciation due to vehicle mileage, age and condition. <p>If your vehicle is affected by this recall, please contact Volkswagen Customer CARE at 800-893-5298 or reach out to us at www.vw.com/contact as soon as possible before March 31, 2019.</p>
			When will the remedy for Compliance Recall 01C6 be available?	The recall remedy is available for affected vehicles NOW. If your vehicle is affected by this recall, please contact Volkswagen Customer CARE at 800-893-5298 or reach out to us at www.vw.com/contact as soon as possible before March 31, 2019.
			How will I know when I can get the remedy under Compliance Recall 01C6?	The recall remedy is available for affected vehicles NOW. Owners will receive a letter via first-class mail. If your vehicle is affected by this recall, please contact Volkswagen Customer CARE at 800-893-5298 or reach out to us at www.vw.com/contact as soon as possible before March 31, 2019.