

	TYPE	RECALL CODE	QUESTION	ANSWER
Vehicle Noncompliance	Compliance Recall	01C5	What vehicles are included in Compliance Recall 01C5?	Certain 2011-2016 model year Volkswagen vehicles
			What is the concern for Compliance Recall 01C5?	A small number of zero-series vehicles (very early production vehicles) were sold as used after they were no longer needed for internal use. Volkswagen has discovered that documentation about possible modification(s) made during the internal use period may be incomplete. Because of this, Volkswagen cannot verify that the vehicles comply with all applicable regulatory requirements. Out of an abundance of caution, Volkswagen has decided to recall these vehicles. If the vehicles do not meet all regulatory requirements, there could be an increased risk of a crash, fire, or injury.
			What is the remedy for Compliance Recall 01C5?	<p>Vehicles affected by this recall cannot be repaired.</p> <p>Because of this, Volkswagen has offered only a repurchase (buy back) program for this recall. Volkswagen will work directly with you to complete the vehicle repurchase (buy back) process as quickly as possible, FREE of charge.</p> <p>Please contact Volkswagen Customer CARE at 800-893-5298 or reach out to us at www.vw.com/contact as soon as possible.</p> <p>Time is of the essence.</p>