



[Click Here for Safety Advisory](#)

SAFETY ADVISORY 18-321

Safety Recall:

,

US: 18V-320

,

CAN: 2018-268

Dear

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2019 Keystone Cougar Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

Reason for This Recall

It has been determined that the vehicles in the recall population may have a propane compartment that was not sealed properly when built. If the compartment is not properly sealed, and if there were a propane gas leak from the propane container, it is possible for propane gas to enter the living area. Excessive exposure may cause serious personal injury. The vehicles included in the recall are:

2019 Cougar Fifth Wheels, Models 28SGS, 27RLS

Serial Number Range: KV500101 - KV500698

VINs in Your Inventory

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs on campaign # 18-321.

Advisory Instructions

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Please [click here for a copy of the Safety Advisory 18-321](#) which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada

