

Help us protect the safety of your employees.

Your business vehicle requires a Window Switch Safety Recall repair.

Schedule your **FREE** repair by calling **[DLR_SERVICE_PHONE]**.



Dear [FName],

At General Motors, your safety is our top priority. And because you are a business operator, we know employee safety is likely a top priority for you, too. That's why we are reaching out about your [Year] [Brand] [Model] (VIN# [SAMPLEVIN123ABCDE]). This vehicle is affected by the Driver Side Window Switch Safety Recall. We understand this repair will take time out of your schedule to complete; however, it's important that you schedule this important **FREE** recall repair.

WHY YOUR VEHICLE IS BEING RECALLED

Under certain conditions, liquid can enter the power window switches in these vehicles and cause corrosion, leading to high electrical resistance. High electrical resistance can cause the switch to heat up, smoke or melt, increasing the risk of fire and injury. Occupants may notice that the power window is malfunctioning or inoperative. Smoke or an odor from smoke or melting may also come from the door panel.

PARTS ARE AVAILABLE AND YOUR REPAIR IS FREE

Your GM dealer will replace the driver's front side door window switch. For your convenience, you can schedule your **FREE** recall repair at any Chevrolet, Buick, GMC or Cadillac dealership. Because of service scheduling requirements, it is likely that your dealer will need your vehicle longer than the actual window switch replacement time.

PLEASE CALL

[DEALER NAME]
[DLR_ADDRESS1]
[DLR_CITY], [DEALER_STATE_PROV], [DLR_POSTAL_CODE]
[DLR_SERVICE_PHONE]

We're here to help. Your safety is very important to us. Most dealership service centers will remain open during the developing pandemic and are available to complete your recall repair. Please check with your preferred dealer for specific service hours. **To learn more, visit gm.com/coronavirus.**

If you have any questions or need assistance finding another dealer, please visit **mycertifiedservice.com/dealer** or call **1-866-467-9700**.



VEHICLE SAFETY TEAM

GM Vehicle Safety
PO Box 3047
Milwaukee, WI 53201



*****AUTO**MIXED AADC 450
99999999999999 [Unique_ID] [Creative_Code] CV-011676

[FName] [LName]
[Business_Name]
[Address]
[Address2]
[City], [State] [Zip]



PRESORTED
FIRST-CLASS MAIL
U.S. POSTAGE
PAID
GENERAL MOTORS

**Help us protect employee safety by completing
this important recall repair**

**Proteja la seguridad de los empleados completando esta
importante reparación de retirada**

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