



FIAT CHRYSLER AUTOMOBILES

**AA111111 U38**  
SAMPLE A. SAMPLE  
123 ANY STREET  
ANYTOWN US 12345-6789



## ***Rear Lower Control Arms***

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### ***IMPORTANT SAFETY RECALL INFORMATION U38/NHTSA 18V-278***

This notice applies to your vehicle. (VIN: 1A1AAAAA1AA111111)

Dear SAMPLE A. SAMPLE:

Safety Recall campaign U38/NHTSA 18V-278 is open on your [MY Make Model].

Schedule your FREE repair today!

Visit [recalls.mopar.com](http://recalls.mopar.com) to locate your closest dealer or call 1-800-853-1403.

Please bring your vehicle and this letter to your scheduled appointment.

If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or you can call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [safercar.gov](http://safercar.gov).

We apologize for any inconvenience and do appreciate your attention to this urgent matter.

Customer Services / Field Operations FCA US LLC