

**AMENDED DEFECT INFORMATION REPORT**  
**Recall ID Number 18V-268**  
**September 27, 2018**

REVIEWED BY:  
JOHN TURLEY  
SEP-27-2018  
*John Turley*

573.6(c)(2)

**Identification of potentially affected vehicles:** See attached list

573.6(c)(3)

**Total number of potentially affected vehicles:**

492 (recall no. 18V-268)
+ 843 (recall expansion)
<u>1,335</u>

573.6(c)(6)

**Chronology:**

- Feb. 14, 2018      A dealership notified a Honda zone office of incorrect airbag inflator installation and incorrect fastening of recall replacement passenger frontal airbags. The technician who performed the incorrect remedy was not employed at the dealership when the dealership meetings were conducted in September-October 2017. Honda begins an investigation.
- Mar. 3, 2018      A different dealership notified a Honda zone office of incorrect installation of recall replacement passenger frontal airbag inflators. Honda continues investigation and the suspect range for the second dealership is determined.
- Mar. 7, 2018      A third dealership notified a Honda zone office of incorrect installation of recall replacement passenger frontal airbag inflators. Honda continues investigation and the suspect range for the third dealership is determined.
- Mar. 9, 2018      Honda had an information-sharing meeting with NHTSA ODI, and discussed the scope of the February 14 dealer reported issue.
- Mar. 11, 2018      Honda zone office notified American Honda's national office of the March 3 and March 7 dealership issues.
- Apr. 11, 2018      Honda had a follow-up meeting with NHTSA. Honda continued to review the February 14 issue and reviewed the March 3 & March 7 dealer reported issues. Honda and NHTSA planned a follow-up meeting.
- Apr. 19, 2018      Honda and NHTSA discussed the issue and agreed on a path forward.
- Apr. 21, 2018      Honda confirmed affected VINs based on dealer warranty and repair order records.

- Apr. 25, 2018 Honda made the determination that a defect related to motor vehicle safety exists and decided to conduct a safety recall (18V-268).
- Apr. 26, 2018 Honda submitted DIR for recall ID number 18V-268.
- Honda zone office notified American Honda's national office of a dealership reporting incorrect installation of recall replacement passenger frontal airbag inflators.
- May 23, 2018 As a result of the April 19, 2018 consultation with the NHTSA and agreed upon path forward, Honda implemented a nationwide audit plan of five dealerships per zone (55 dealers total) to inspect a targeted total of 5,000 vehicles that return for normal service activity. These vehicles were inspected for correct installation of the recall replacement passenger frontal airbag inflator.
- Jun. 21, 2018 A dealership identified an incorrectly installed passenger frontal airbag inflator as a result of this audit.
- Jun. 28, 2018 A second dealership identified an incorrectly installed passenger frontal airbag inflator as a result of this audit.
- Jul. 18, 2018 A third dealership identified an incorrectly installed passenger frontal airbag inflator as a result of this audit.
- Aug. 19, 2018 The audit results concluded that a total of three dealerships were found to have incorrectly installed recall replacement passenger frontal airbag inflators. The total population of potentially affected VINs was identified from four dealerships (three from the audit and the one that Honda was informed of on April 26, 2018).
- Sep. 19, 2018 Honda and NHTSA discussed the issue and agreed on a path forward.
- Sep. 20, 2018 Honda made the determination that a defect related to motor vehicle safety exists and decided to conduct a safety recall expansion.

As of September 20, 2018 Honda has not received any field reports, warranty claims, nor reports of injuries or deaths related to this issue.

573.6(c)(8)(ii)

**The estimated date to start notification to dealers:** September 28, 2018

**The estimated date to start notifications to owners:** November 23, 2018

573.6(c)(11)

**Manufacturer's campaign number:** C1X, N2L, U2M

## Identification of potentially affected vehicles

Model	Model Year	Dates of Manufacture		Number of Vehicles
ACCORD	2003	08/30/2002	to 05/22/2003	5
	2004	09/15/2003	to 07/15/2004	6
	2005	10/21/2004	to 01/28/2005	7
	2006	09/28/2005	to 02/27/2006	3
	2007	08/17/2006	to 07/25/2007	6
	2008	08/09/2007	to 07/23/2008	105
	2009	07/02/2008	to 08/14/2009	79
	2010	08/26/2009	to 08/10/2010	21
	2011	09/10/2010	to 07/13/2011	11
	2012	10/27/2011	to 08/02/2012	13
ACCORD CROSSTOUR	2010	10/12/2009	to 08/03/2010	10
CIVIC	2001	03/15/2001	to 03/15/2001	1
	2002	10/18/2001	to 09/04/2002	7
	2003	09/18/2002	to 08/26/2003	9
	2004	08/25/2003	to 08/23/2004	15
	2005	09/07/2004	to 08/04/2005	10
	2006	07/19/2005	to 08/31/2006	120
	2007	09/05/2006	to 08/28/2007	114
	2008	08/28/2007	to 08/27/2008	133
	2009	08/07/2008	to 08/07/2009	70
	2010	08/31/2009	to 08/17/2010	36
	2011	08/31/2010	to 03/14/2011	11
CR-V	2002	04/24/2002	to 09/02/2002	6
	2003	10/16/2002	to 06/26/2003	3
	2004	10/09/2003	to 07/08/2004	6
	2005	11/19/2004	to 07/12/2005	6
	2006	08/05/2005	to 06/27/2006	6
	2007	08/08/2006	to 09/24/2007	117
	2008	08/28/2007	to 09/22/2008	145
	2009	08/23/2008	to 09/02/2009	57
	2010	08/19/2009	to 08/26/2010	23
	2011	08/23/2010	to 10/05/2011	14
ELEMENT	2003	06/27/2003	to 09/03/2003	2
	2004	02/10/2004	to 08/25/2004	2
	2006	12/13/2005	to 07/24/2006	3
	2007	10/24/2006	to 11/07/2006	2
	2008	12/04/2007	to 12/04/2007	1
	2011	10/22/2010	to 10/22/2010	1
FIT	2007	01/23/2007	to 01/23/2007	1
	2009	08/02/2008	to 08/18/2009	27
	2010	10/14/2009	to 09/01/2010	8
	2011	07/18/2011	to 07/27/2011	4
	2012	12/27/2011	to 06/18/2012	5
INSIGHT	2010	03/26/2009	to 04/05/2010	9
	2011	06/09/2011	to 06/09/2011	1
	2012	02/09/2012	to 04/18/2012	2
ODYSSEY	2002	07/26/2002	to 08/19/2002	2
	2003	09/13/2002	to 08/01/2003	7
	2004	10/09/2003	to 06/25/2004	5
PILOT	2003	07/11/2002	to 12/03/2002	2
	2004	04/01/2004	to 04/01/2004	1
	2005	02/02/2005	to 07/14/2005	2
	2006	02/15/2006	to 06/20/2006	4
	2007	09/13/2006	to 06/14/2007	3
	2008	11/09/2007	to 11/09/2007	1
	2009	04/21/2008	to 03/30/2009	39
	2010	09/11/2009	to 10/21/2009	3
	2011	04/05/2010	to 08/24/2011	11
	2012	09/15/2011	to 07/19/2012	8
RIDGELINE	2012	05/17/2012	to 05/17/2012	1