#### **DEFECT INFORMATION REPORT**

573.6(c)(1)

Name of manufacturer:

Honda of the UK Manufacturing Ltd.

Manufacturer's agent:

John Turley

American Honda Motor Co., Inc.

1919 Torrance Blvd.

Torrance, CA 90501-2746

KEVIEWED BY: JOHN TURLEY APR-26-2018 Apr-26-2018

573.6(c)(2)

Identification of potentially affected vehicles:

Make/Model

Description

VIN Range/Dates of Manufacture

Honda Civic Hatchback

Certain 2017 model year SHHFK7H51HU200782 - SHHFK7H44HU430081

8/02/2016 - 7/27/2017

Honda Civic

Certain 2017 model year SHHFK8G76HU200320

Type R

4/07/2017

573.6(c)(2)(iv)

Identification of affected component:

Component: Part No.:

Front Seatback Pad (Left and Right)

81127-TGG-A41, 81127-TGG-A61, 81127-TGH-A01,

81527-TGG-A51, 81527-TGG-A91, 81527-TGH-A01

Country of Origin:

Manufacturer:

United Kingdom TS Tech UK Ltd.

**Contact Name** 

Ryuichi Kanamori

Address:

Blackworth Industrial Estate Highworth

Swindon, SN6 7NA

Telephone No.:

+44 1793 767030

## Description of the basis for the determination of the recall population:

The recall population was determined based on dealership service parts records. The VIN range reflects all possible vehicles that could potentially experience the problem.

Description of how the vehicles being recalled differ from similar vehicles not included in the recall:

Affected vehicles had non-compliant replacement service parts installed. Similar vehicles not included in the recall were originally equipped with compliant front seatback pads.

573.6(c)(3)

Total number of potentially affected vehicles: 69

573.6(c)(4)

Percentage of affected vehicles that contain the defect: 100%

573.6(c)(5)

## **Defect description:**

Driver and front passenger seatback pads sold as replacement service parts were made without slit openings for the seat-mounted side airbags. In the event of a crash necessitating airbag deployment, the seatback pad would interfere and adversely affect airbag performance. Adverse airbag performance does not comply with the requirements of FMVSS No. 214, Side impact protection, increasing the risk of injury to the seated occupant.

573.6(c)(6)

## **Chronology:**

November 2017

A dealer reported to Honda that a replacement front seatback pad from service parts inventory was missing a slit for the seat-mounted side airbag. Honda launched an investigation into the seat manufacturing process.

#### December 2017

The investigation revealed that service part drawings inadvertently did not include a slit for the front seatback pads.

### January to April 2018

Airbag testing and analysis using non-slitted front seatback pads was conducted to determine its effect on occupant protection. It was confirmed that the seatback pad interferes with airbag deployment, resulting in adverse airbag performance and potential FMVSS non-compliance. Honda also investigated the range of potentially affected vehicles through service parts records.

#### April 19, 2018

Honda completed the investigation and determined that FMVSS non-compliance exists and decided to conduct a non-compliance recall.

As of April 19, 2018 Honda has not received any warranty claims, field reports, or reports of injuries related to this non-compliance.

573.6(c)(8)(i)

#### Program for remedying the defect:

Registered owners of all affected vehicles will be contacted by mail and asked to take their vehicle to a Honda automobile dealer. The dealer will replace the front seatback pad(s) for free.

573.6(c)(8)(ii)

The estimated date to start notification to dealers: April 27, 2018
The estimated date to start notifications to owners: June 1, 2018

573.6(c)(9)

# Representative copies of all notices, bulletins and other communications:

A copy of the dealer service bulletin, the final owner notification letter and other dealer communication will be submitted to your office as soon as possible.

573.6(c)(10)

# Proposed owner notification letter submission:

A draft of the owner notification letter will be submitted to your office as soon as possible.

573.6(c)(11)

Manufacturer's campaign number: E1D, U1B, X1C