

Defect Information Report (Section 573.6)

FL-766

Date of Submission: *March 23, 2018*

Manufacturer: Daimler Trucks North America LLC
P.O. BOX 3849
Portland, Oregon 97208

Type of Report: ☒ **Safety Defect** ☐ **Non-Compliance**

Vehicle Information

Model Yr. Start: 2017 **Model Yr. End:** 2019

Make: *Western Star*

Model: 4700, 4900, 5700 & 6900

Production Dates: **Begin:** 10/18/2016

End: 02/06/2018

Descriptive Information:

Certain Western Star vehicles built with a pass through power stud.

Number potentially involved: 7128 **Estimated percentage of involve with defect:** 1%

Defect / Noncompliance Description

For this Defect/Noncompliance:

Describe the defect or noncompliance:

On certain Western Star vehicles built with a pass through power stud and attached foam gasket seal mounted through the bulkhead, in certain instances a potential exists for contact between the power stud and bulkhead resulting in potential arcing.

If a noncompliance, provide the applicable FMVSS:

N/A

Describe the safety risk:

Arching of a power cable between the stud and bulkhead could increase the risk of a fire.

If applicable, identify the manufacture of the defective or noncompliant component. N/A

Chronology of Defect / Noncompliance Determination

Provide the chronology of events leading up to the defect decision or test data for the noncompliance decision:

In February 2018 DTNA was notified of events in the field and identified a possible interference between a pass through power stud and bulkhead and began an investigation. In March 2018 DTNA decided to conduct a voluntary safety recall on certain Western Star vehicles.

Identify the Remedy

Describe the defect/noncompliance remedy program, including the manufacture's plan for reimbursement.

The pass through power stud will be inspected for clearance to the bulkhead and replaced if required. Repairs will be performed by Daimler Trucks North America authorized service facilities. Copies of the reimbursement plan will be submitted as a supplemental report when available.

Identify the Recall Schedule

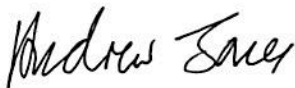
Describe the recall schedule for notifications:

Customer notification will be made by first class mail using Daimler Trucks North America records to determine the customers affected.

Planned Dealer Notification Begin Date:	05/21/2018
Planned Dealer Notification End Date:	05/21/2018
Planned Owner Notification Begin Date:	05/21/2018
Planned Owner Notification End Date:	05/21/2018

Manufacture's identification code for this recall (if applicable): FL-766

DTNA Representative;



Andy Jones
Manager
Compliance and Regulatory Affairs