



## Your Stock Units With Open Recall 18-311

**You are receiving this email as your dealership has stock units with this recall still open. If the unit has been sold and you are unable to register it due to the open recall, please email a bill of sale copy to [dealerservice@keystonerv.com](mailto:dealerservice@keystonerv.com) so that we can contact the owner.**

SAFETY ADVISORY 18-311  
Safety Recall: US: 18V-187  
CAN: 2018-146

, ,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2018 Keystone Passport Express Travel Trailers. As a result, Keystone RV is conducting a safety recall. It has been decided that the vehicles in the recall population have a spare tire carrier that may not have adequate support in the rear wall of the unit. Under certain conditions during travel, the spare tire carrier can loosen and detach from the rear wall leading to an increased risk of property damage and vehicle damage.

The vehicles included in the recall are:  
2018 Keystone Passport Express Travel Trailers  
Models: 153ML, 171EXP, 175BH, 195RB, 199ML, 217EXP, 239ML  
Serial Number Range: JK411039 - JK416172

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs in campaign # 18-311.

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Please [click here for a copy of the Safety Advisory 18-311](#) which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

**KEYSTONE RV COMPANY**

Rick Deisler  
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)