



## Your Stock Units With Open Recall 18-315

You are receiving this email as your dealership has stock units with this recall still open. If the unit has been sold and you are unable to register it due to the open recall, please email a bill of sale copy to [dealerservice@keystonerv.com](mailto:dealerservice@keystonerv.com) so that we can contact the owner.

### SAFETY ADVISORY 18-315

Safety Recall: US: 18V-143

CAN: 2018-110

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Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2018 Keystone Hideout, Passport, Summerland Travel Trailers, 2018 Dutchmen Aspen Trail, Coleman Travel Trailers, and 2018 Crossroads Zinger Travel Trailers. As a result, Keystone RV is conducting a safety recall.

It has been decided that the vehicles in the recall population have a Norcold N306 refrigerator (mini refrigerator) with a gas valve test port screw that may be loose or missing. When using the Norcold mini refrigerator on "Gas" mode if the test port screw is loose or missing propane gas can leak from the gas valve. If propane gas leaks during use it can be ignited, leading to an increased risk of personal injury and/or property damage.

The vehicles included in the recall are:

#### Model Year & Make - Models - Serial Number Range

2018 Keystone Hideout - 175LHS, 177LHS, 178LHS, 185LHS - JW248996- JW250803

2018 Keystone Passport - 173RBRV - JW414140- JW414227

2018 Keystone Summerland - 1750RD, 1800BH, 1700FQ, 1850FL - JW153558- JW155322

2018 Dutchmen Aspen Trail - 1600RB, 1700BH, 1800RB, 1750RD - JH922060- JH923527

2018 Dutchmen Coleman - 18FQ, 17RD, 17FQ, 16FB - JH935273- JH939219

2018 Crossroads Zinger - 18SS, 18RB, 18BH, 18RD - JS372065- JS372364

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs in campaign # 18-315.

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Please [click here for a copy of the Safety Advisory 18-315](#) which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

#### KEYSTONE RV COMPANY

Rick Deisler  
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)

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