Summerland Recall



Click Here for Safety Advisory

SAFETY ADVISORY 18-312 Safety Recall:

Tabatha, Title US: 18V-115

Dealer, Dealer Number CAN: 2018-096

ballt@keystonerv.com

Dear Tabatha

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2018 Keystone Summerland Travel Trailers. As a result, Keystone RV is conducting a safety recall.

Reason for This Recall

It has been decided that the vehicles in the recall population may have a refrigerator compartment that was not sealed properly when built. If the compartment is not properly sealed it is possible for carbon monoxide or propane gas to enter the living area. Excessive exposure may cause serious personal injury. The vehicles included in the recall are:

2018 Keystone Summerland Travel Trailers, Model 1800BH Serial Number Range: JW153710 - JW154021

VINs in Your Inventory

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. Important: If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery.

Please log-in to Key Express for your list of VINs on campaign # 18-312.

Advisory Instructions

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Please <u>click here for a copy of the Safety Advisory 18-312</u>, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler Vice President Service Operations cc. National Highway Traffic Safety Administration (NHTSA)

cc. Transport Canada

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