Are we going to receive anything in writing with regards to indemnification for dealers on SLP and VIP vehicles affected by recalls N138 and H081 as per the call with the retailer cabinet on 2/21/2018??

Please contact your Aftersales Market Manager or a JLR representative regarding your inquiry.

Regarding the fuel rails recall, are the parts being shipped VIN specific? How can we prioritize sold units that we are holding in stock pending recall completion. Thank you.

Parts are not VIN specific. Parts deployment will begin on the 13th March and we would request that customer vehicles are prioritized accordingly. We are working to pull forward customer communications.

TECHNICAL ENGINEERING SERVICES
AJ200P 4 CYL GAS ENGINE – FUEL RAIL LEAKS
SAFETY RECALLS: H081 - JAGUAR AND N138 - LAND ROVER

- Safety Recalls were declared to NHTSA February 1, 2018

- **Total vehicles affected**:
  - Jaguar   10,073   18MY XE / XF / F-PACE / E-PACE / F-TYPE
  - Land Rover 8,214   18MY Evoque / Discovery Sport / Velar

- Retailers were notified by Service bulletin on February 7, 2018; now updated with latest information and Q & A (ref SRE18-03 and 7-142USA)

- **Defect**: Brazing of the fuel rail end caps is inconsistent and may not seal the fuel rail ends. Fuel vapor and liquid fuel leaks can occur over time and lead to a liquid fuel leak into the engine bay.

- **Repair**: All affected vehicles will be repaired with a new quality assured fuel rail

- **Launch date**: Now scheduled for week commencing March 12, 2018

- **Customer notification**: Mailing scheduled on or before March 23, 2018

TECHNICAL ENGINEERING SERVICES
AJ200P 4 CYL GAS ENGINE – FUEL RAIL LEAKS
USA PARTS DISTRIBUTION READINESS

USA PARTS SHIPMENT GLIDEPATHS:									
LR			12-Mar	13-Mar	23-Mar	30-Mar	6-Apr	13-Apr	TOTAL
Daily			2070	708	354	662	364	0	4159
CUM			2070	2778	3132	3795	4159	4159	
% vs. Recall			33.6%	45.1%	50.9%	61.6%	67.5%	67.5%	
JAGUAR	8-Mar	9-Mar	12-Mar	13-Mar	23-Mar	30-Mar	6-Apr		TOTAL
Daily	1575	1000	449	449	802	802	242		5318
CUM	1575	2575	3024	3474	4275	5077	5318		
% vs. Recall	21.6%	35.3%	41.5%	47.6%	58.6%	69.6%	72.9%		

LR Fuel Rail Recall Parts Shipments > Customers

Jag Fuel Rail Recall Parts Shipments > Customers