

FUEL RAIL CAMPAIGN UPDATE - CAMPAIGNS H081 & N138 PARTS OPERATIONS



- Fuel Rail Campaign parts remain restricted to protect inventory for Retailers and customers.
- Parts supply from the UK has slowed due to Supplier quality and component issues.
- In total 90% of all required H081 & N138 Campaign parts have been shipped to the USA.
- 91% of all Retailer requirements have been shipped to Retailers to date.

Retailers with urgent open customer orders can escalate these by emailing or calling the Jaguar or Land Rover Parts Logistics Helplines with the Parts Order Numbers needed to be released for customers. Retailers are requested to contact the Parts Logistics Helplines for assistance with these orders:

- Jaguar Parts Helpline: jagcsrs@jaguarlandrover.com / 888-524-3577 > Option 1
- Land Rover Parts Helpline: Land_Rover_NA.Call.Center@neovialogistics.com / 888-577-8577 > Options 1>1

4-Sep-18	LAND ROVER -		
	JAGUAR - H031	N138	JLR
<u>Campaign Affected Units:</u>			
Customer	4,234	3,803	8,037
Loaner	1,381	1,517	2,898
Retailer Stock	2,430	2,210	4,640
Total Retailer	8,045	7,530	15,575
Port	798	203	1,001
Fleet, & VIP	1,230	439	1,669
Total Campaign Units	10,073	8,172	18,245
Units Shipped to Retailers	7647	6531	14,178
% Retailer Units Complete	95.1%	86.7%	91.0%
Units to Ports	575	169	744
Total Units Shipped	8222	6700	14,922
% Total Units Complete	81.6%	82.0%	81.8%
Stock On Hand	891	537	1,428
Stock in Transit	49	24	73
Total Shipped, OH & IT	9162	7261	16,423
% Total Shipped, OH & IT vs. Campaign	91.0%	88.9%	90.0%