

BIG 5 RECALL & RIM UPDATE

PRESS TO THE FINISH ON RECALLS, IMPROVE YOUR PARTS AVAILABILITY...



- Fuel Rail Recall (H081 & N138) part restrictions removed September 13
 - N138 Land Rover completion rate 74% / 2,166 open VINs
 - H081 Jaguar completion rate 75% / 2,530 open VINs
 - About 250 units for each brand in retailer stock need repair
 - Reminder: Not Eligible for Parts return (order only what you need).
- New Takata campaigns coming to meet NHTSA target levels.
 - Free oil service campaign for select priority group customers JLR NA will be launching a loaner campaign for certain customers, to overcome mobility concerns.
 - 85% of customers are within 35 miles of a JLR dealership....
- Parts RIM Program for all CDK Retailers Update: Rollout capacity issues have been resolved... all CDK retailers can enroll & begin implementation.