

Fuel Rail Campaign Update - Campaigns H081 & N138

Parts Operations



- Fuel Rail Campaign parts remain restricted to protect inventory for Retailers and customers.
- In total 76% of all required H081 & N138 Campaign parts have been shipped to date.
- 100% of all Campaign requirements are expected to be in market by August 25.

	JAGUAR - H031	LAND ROVER - N138	JLR
28-Jun-18			
Campaign Affected Units:			
Customer	4,234	3,803	8,037
Loaner	1,381	1,517	2,898
Retailer Stock	2,430	2,210	4,640
Total Retailer	8,045	7,530	15,575
Port	798	203	1,001
Fleet, & VIP	1,230	439	1,669
Total Campaign Units	10,073	8,172	18,245
Units Shipped to Retailers	6311	5403	11,714
% Retailer Units Complete	78.4%	71.8%	75.2%
Units to Ports & Fleets	456	169	625
Total Units Shipped	6767	5572	12,339
% Total Units Complete	67.2%	68.2%	67.6%
Stock On Hand	982	363	1,345
Stock in Transit	175	41	216
Total Shipped, OH & IT	7924	5976	13,900
% Total Shipped, OH & IT vs. Campaign	78.7%	73.1%	76.2%

Retailers with urgent open customer orders can escalate these by emailing or calling the Jaguar or Land Rover Parts Logistics Helplines with the Parts Order Numbers needed to be released for customers. Retailers are requested to contact the Parts Logistics Helplines for assistance with these orders:

- Jaguar Rover Parts Logistics Helpline: jagcsrs@jaguarlandrover.com / 888-524-3577 > Option 1
- Land Rover Parts Logistics Helpline: Land_Rover_NA.Call.Center@neovialogistics.com / 888-577-8577 > Options 1>1