

FUEL RAIL CAMPAIGN UPDATE - CAMPAIGNS H081 & N138 PARTS OPERATIONS



- Fuel Rail Campaign parts remain restricted to protect inventory for Retailers and customers.
- 60% of all Retailer requirements have been shipped to Retailers to date.
- In total NA has received 65% of all required H081 & N138 Campaign parts to date.
- 100% of all Campaign requirements are expected to be in market by August 25.

<u>Campaign Affected Units:</u>	<u>JAGUAR - H081</u>	<u>LAND ROVER - N138</u>	<u>JAGUAR LAND ROVER</u>
Customer	4,234	3,803	8,037
Loaner	1,381	1,517	2,898
Retailer Stock	2,430	2,210	4,640
Total Retailer Requirements	8,045	7,530	15,575
Units Shipped to Retailers	4896	4443	9,339
% Retailer Units Complete	60.9%	59.0%	60.0%

Retailers with urgent open customer orders can escalate these by emailing or calling the Jaguar or Land Rover Parts Logistics Helplines with the Parts Order Numbers needed to be released for customers. Retailers are requested to contact the Parts Logistics Helplines for assistance with these orders:

- Jaguar Rover Parts Logistics Helpline: jagcsrs@jaguarlandrover.com / 888-524-3577 > Option 1
- Land Rover Parts Logistics Helpline: Land_Rover_NA.Call.Center@neovialogistics.com / 888-577-8577 > Options 1 > 1