



Dear Owner,

Your vehicle's front passenger airbag is defective and has been recalled. **This urgent safety recall requires you to immediately bring your vehicle to a Jaguar Land Rover retailer for a FREE repair.**

What is the concern?

In the event of a crash, the airbag can explode and shoot sharp metal fragments which can cause **serious injury or death** to the people in the vehicle. Repair your vehicle immediately for **FREE**!

What will your authorized Jaguar Land Rover retailer do?

Any authorized Jaguar Land Rover retailer will replace the front passenger airbag in your vehicle for **FREE** and, if required, provide a loaner vehicle for **FREE**.

This Airbag Safety Recall will be carried out completely **FREE** and may be performed by any authorized Jaguar Land Rover retailer regardless of where the vehicle was purchased. You may also qualify for our Incentive Service Voucher which can be used to purchase goods and additional services.

What should you do?

Contact us with your Vehicle Identification Number and request a service date to complete the work required.

ADD YOUR RETAILER INFORMATION HERE

How long will it take?

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take approximately three (3) hours. A loaner vehicle will be available for **FREE**.

What should you do if you have further questions or no longer own a Jaguar or Land Rover?

If you have any questions regarding this Urgent Airbag Safety Recall or no longer own this vehicle, please contact the Jaguar Land Rover Customer Relationship Center at **1-800-637-6837, Option 9**. You may contact us by email: lrweb2@jaguarlandrover.com. Please include your full name, address, and VIN of your vehicle.

If you have the need to contact Jaguar Land Rover by mail, please use the following address:

Jaguar Land Rover North America, LLC
ATTN: Customer Relationship Center
100 Jaguar Land Rover Way
Mahwah, NJ 07495

Jaguar Land Rover appreciates your confidence in our products and will do everything we can to retain that confidence. We recognize this service visit is an inconvenience to you. Jaguar Land Rover and your authorized Jaguar Land Rover retailer will strive to minimize any inconvenience caused by this recall.