

WARRANTY ADMINISTRATOR CONFERENCE CALL

TAKATA PASSENGER AIRBAG RECALL



- 11,694 open Recalls with 6 of the 7 priority groups behind NHTSA targets
- A new outreach program “Canvassing” is introduced in selected states with older vehicles
- \$200 pre-paid Card is available for customers who complete the recall NAS21.09.019
- Retailers are reminded that customer information is available to them through the IHS portal

Priority Group	2019												2020												2021												Remaining Open Recall
	Mar				Jun				Sep				Dec				Mar				Jun				Sep				Dec								
	T	A	T	A	T	A	T	A	T	A	T	A	T	A	T	A	T	A	T	A	T	A	T	A	T	A	T	A	T	A	T	A	T	A	T	A	
4	90%	63%	95%	70%	100%	72.0%	73.7%	75.3%	76.6%	77.4%	77.8%	78.5%	79.1%	79.5%	79.5%	79.5%	79.5%	79.5%	79.5%	79.5%	79.5%	79.5%	79.5%	79.5%	79.5%	79.5%	79.5%	79.5%	79.5%	79.5%	79.5%	79.5%	79.5%	79.5%	4,438		
5	85%	71%	90%	70%	95%	78.4%	79.8%	81.1%	82.3%	83.0%	83.3%	84.0%	84.4%	84.7%	84.7%	84.7%	84.7%	84.7%	84.7%	84.7%	84.7%	84.7%	84.7%	84.7%	84.7%	84.7%	84.7%	84.7%	84.7%	84.7%	84.7%	84.7%	2,033				
6	80%	80%	85%	83%	90%	84.9%	85.6%	86.7%	87.7%	88.4%	88.6%	89.1%	89.4%	89.7%	89.7%	89.7%	89.7%	89.7%	89.7%	89.7%	89.7%	89.7%	89.7%	89.7%	89.7%	89.7%	89.7%	89.7%	89.7%	89.7%	89.7%	1,070					
7	70%	83%	80%	87%	85%	88.5%	89.4%	90.5%	91.3%	91.8%	92.2%	92.4%	92.7%	93.0%	93.0%	93.0%	93.0%	93.0%	93.0%	93.0%	93.0%	93.0%	93.0%	93.0%	93.0%	93.0%	93.0%	93.0%	93.0%	93.0%	93.0%	698					
8	60%	54%	70%	69%	80%	72.6%	75.3%	77.4%	79.0%	80.3%	80.6%	81.4%	82.1%	82.3%	82.3%	82.3%	82.3%	82.3%	82.3%	82.3%	82.3%	82.3%	82.3%	82.3%	82.3%	82.3%	82.3%	82.3%	82.3%	82.3%	82.3%	890					
9	50%	69%	60%	75%	70%	79.5%	82.2%	84.5%	86.1%	87.2%	87.7%	88.3%	89.0%	89.3%	89.3%	89.3%	89.3%	89.3%	89.3%	89.3%	89.3%	89.3%	89.3%	89.3%	89.3%	89.3%	89.3%	89.3%	89.3%	89.3%	1,084						
10	75%	75%	15%	84%	40%	87.0%	89.1%	90.6%	91.6%	92.3%	92.6%	92.8%	93.3%	93.6%	93.6%	93.6%	93.6%	93.6%	93.6%	93.6%	93.6%	93.6%	93.6%	93.6%	93.6%	93.6%	93.6%	93.6%	93.6%	93.6%	1,481						
																																11,694					

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