

TAKATA PASSENGER FRONT AIRBAG RECALLS NHTSA TARGETS 100% RECALL COMPLETION



- Final customer notification mailings were sent out the last week of June for recall phases 3 and 4 (J071, J072, P083, and P084).
- The entire affected VIN population has been notified that parts are available to complete the repair.
- 48% of all affected VINs have been repaired.
- Recall repair completion rates are in line with NHTSA targets for 5 of the 7 open priority groups.
- Jaguar Land Rover July Outreach:
 - Email blast to all affected owners of non-complete VINs from all open priority groups
 - Retailer VIN lists based on customer location and CRM RO data are available through your AMM / RTM. All retailers are encouraged to participate.
- Ensure used vehicles in inventory are repaired.

Takata Airbag Return Shipping Process:

- Takata will exit bankruptcy in the near future, causing the following to happen:
 - NHTSA's Takata Airbag Preservation Order will be amended or lifted.
 - Affected OEMs will be responsible for Takata airbag pickup, warehousing, and recycling.
- As a result, the current Takata return shipping process may change.
- Further shipping updates will be provided once Takata has exited bankruptcy and JLR has selected a vendor to handle the process.
- No official date has been provided for when these changes will take place.
- Schedule a Takata airbag return now before the process changes.