



**IMPORTANT SAFETY RECALL**

**This INTERIM notice applies to your vehicle, VIN: [REDACTED]  
Check Panoramic Roof Bonding, Rework if Necessary  
NHTSA Recall #18V912**

Mercedes-Benz USA, LLC

Christian Treiber  
Vice President  
Customer Services

February, 2019  
[REDACTED]

Dear Mercedes-Benz Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has decided that a defect which relates to motor vehicle safety exists in certain Model Year ("MY") 2018-2019 GLA-Class vehicles. Our records indicate that your vehicle is included in the affected population of vehicles.

**What is the Concern?**

DAG determined that on certain MY 2018-2019 GLA-Class vehicles (X156 platform), the bonding of certain elements of the panorama sliding sunroof might not meet current production specification which could result in leaks in the area near the window air bag. Water intrusion could impair the electrical connection of the window air bag, preventing the window air bag from deploying as intended, increasing the risk of injury for occupants in the event of a crash.

**To remedy this issue, an authorized Mercedes-Benz dealer will check the bonding of the panorama sliding sunroof and replace it, if necessary. Additionally, the window air bags will be inspected, and replaced, if necessary. Unfortunately, the remedy parts are not yet available.**

**We are working to obtain the necessary parts to correct this condition as quickly as possible. When the parts become available, we will send you another letter asking you to take your vehicle to an authorized Mercedes-Benz dealer to have the recall completed free of charge.**

Should you have any concerns or questions regarding your vehicle before you receive the next recall letter advising when parts are available, please contact an authorized Mercedes-Benz dealer. If for any reason a dealer is unable to address your concerns or questions, we are always happy to hear from you. Please contact us at 1-(800) FOR-MERCEDES (1-800-367-6372). A new vehicle identification number (VIN)-based recall lookup tool, on our MBUSA.com website, now offers a search function that will indicate whether a vehicle has been subject to a safety recall, and whether that vehicle has had the free remedy performed. Please visit [www.MBUSA.com/recall](http://www.MBUSA.com/recall).

If you are no longer the vehicle owner, or have a change of address, please complete the reverse side of this letter and return the complete letter in the enclosed envelope. If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 days to comply with federal regulations.

If an authorized Mercedes-Benz dealer for any reason is unable to remedy the situation without charge, or within a reasonable amount of time, pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this situation may cause you.

Sincerely,

Mercedes-Benz USA, LLC

A Daimler Company  
One Mercedes-Benz Drive  
Sandy Springs, GA 30328  
Phone (770) 705-0600

