



IMPORTANT SAFETY RECALL

**This INTERIM notice applies to your vehicle, VIN: [REDACTED]
Check Headlamp Screw, Rework if Necessary
NHTSA Recall #18V911**

Mercedes-Benz USA, LLC

Christian Treiber
Vice President
Customer Services

February, 2019
[REDACTED]

Dear Mercedes-Benz Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has decided that certain Model Year ("MY") 2019 CLS-Class vehicles fail to conform to Federal Motor Vehicle Safety Standard ("FMVSS") number 108 (Lamps, Reflective Devices, and Associated Equipment). Our records indicate that your vehicle is included in the affected population of vehicles.

What is the Concern?

DAG determined that on certain MY 2019 CLS-Class vehicles (257 platform), the headlamp horizontal adjustment mechanism might be accessible, which fails to conform to the requirements of FMVSS 108. Subject vehicles are designed to meet this requirement by sealing off the headlamp horizontal adjustment screw with a non-removable sealing cap after initial adjustment in the manufacturing plant. Accessible headlamp screws could lead to incorrectly adjusted headlamps, which could reduce visibility, increasing the risk of a crash.

To remedy this issue, an authorized Mercedes-Benz dealer will check the horizontal headlight adjusting screws on the affected vehicles and seal them, if necessary. Unfortunately, the parts to remedy this are currently not yet available.

We are working to obtain the necessary parts to correct this condition as quickly as possible. When the parts become available, we will send you another letter asking you to take your vehicle to an authorized Mercedes-Benz dealer to have the recall completed free of charge.

Should you have any concerns or questions regarding your vehicle before you receive the next recall letter when parts are available, please contact an authorized Mercedes-Benz dealer. If for any reason a dealer is unable to address your concerns or questions, we are always happy to hear from you. Please contact us at 1-(800) FOR-MERCEDES (1-800-367-6372). A new vehicle identification number (VIN)-based recall lookup tool, on our MBUSA.com website, now offers a search function that will indicate whether a vehicle has been subject to a safety recall, and whether that vehicle has had the free remedy performed. Please visit www.MBUSA.com/recall.

If you are no longer the vehicle owner, or have a change of address, please complete the reverse side of this letter and return the complete letter in the enclosed envelope. If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 days to comply with federal regulations.

If an authorized Mercedes-Benz dealer for any reason is unable to remedy the situation without charge, or within a reasonable amount of time, pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this situation may cause you.

Sincerely,

Mercedes-Benz USA, LLC

A Daimler Company
One Mercedes-Benz Drive
Sandy Springs, GA 30328
Phone (770) 705-0600

IMPORTANT

VIN: [REDACTED]

If for any reason YOU NO LONGER OWN THIS VEHICLE OR have a CHANGE OF ADDRESS, please COMPLETE THE SECTION BELOW, place in the ENCLOSED ENVELOPE, and DROP IN ANY MAIL BOX. If possible, provide the name and address of the present owner so that we may contact them.

- EXPORTED
- LEASE, VEHICLE RETURNED
- SCRAPPED
- SOLD
- STOLEN
- OTHER _____

NEW OWNER INFORMATION

MY NEW NAME OR ADDRESS IS:

[Grid for Last Name, First Name]

Last Name, First Name

[Grid for Street]

Street

Apt

[Grid for City]

City

State

ZIP

[Grid for Email Address]

Email Address

[Grid for Phone (numbers only)]

Phone (numbers only)

[Grid for Mobile (numbers only)]

Mobile (numbers only)

_____ Date

_____ Signature