



Mercedes-Benz USA, LLC

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Vice President  
Customer Services

**IMPORTANT SAFETY RECALL**  
This INTERIM notice applies to your vehicle,  
VIN: [REDACTED]  
**Headlamp Aiming**  
**NHTSA Recall #18V906**

February, 2019

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

Dear Mercedes-Benz Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has decided that certain Model Year ("MY") 2018 C-Class vehicles fail to conform to Federal Motor Vehicle Safety Standard ("FMVSS") number 108 (Lamps, Reflective Devices, and Associated Equipment). Our records indicate that your vehicle is included in the affected population of vehicles.

**What is the Concern?**

On certain C300 and C300 4MATIC vehicles (205 platform), the low beam headlamp setting may not correspond to current production specifications. As a result, the headlamp setting may not comply with the requirements of Federal Motor Vehicle Safety Standard 108. If the low beam headlight is not properly adjusted, it could reduce visibility of the roadway, increasing the risk of a crash.

**To remedy this issue, an authorized Mercedes-Benz dealer will check the headlights and adjust them if necessary. Unfortunately the remedy is currently not yet available.**

**We are working to correct this condition as quickly as possible. When the remedy becomes available, we will send you another letter asking you to take your vehicle to an authorized Mercedes-Benz dealer to have the recall completed free of charge.**

Should you have any concerns or questions regarding your vehicle before you receive the next recall letter when the remedy is available, please contact an authorized Mercedes-Benz dealer. If for any reason a dealer is unable to address your questions or concerns, we are always happy to hear from you. Please contact us at 1-(800) FOR-MERCEDES (1-800-367-6372). A new vehicle identification number (VIN)-based recall lookup tool, on our MBUSA.com website, now offers a search function that will indicate whether a vehicle has been subject to a safety recall, and whether that vehicle has had the free remedy performed. Please visit [www.MBUSA.com/recall](http://www.MBUSA.com/recall).

If you are no longer the vehicle owner, or have a change of address, please complete the reverse side of this letter and return the complete letter in the enclosed envelope. If this is a leased vehicle and the lessor and registered owner receive this notice, please forward this information by first class mail to the lessee within 10 days to comply with federal regulations.

If an authorized Mercedes-Benz dealer for any reason is unable to remedy the situation without charge, or within a reasonable amount of time, pursuant to law 49 U.S.C. Chapter 301, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this situation may cause you.

Sincerely,

Mercedes-Benz USA, LLC  
A Daimler Company  
One Mercedes-Benz Drive  
Sandy Springs, GA 30328  
Phone (770) 705-0600

**IMPORTANT**

VIN: [REDACTED]

If for any reason YOU NO LONGER OWN THIS VEHICLE OR have a CHANGE OF ADDRESS, please COMPLETE THE SECTION BELOW, place in the ENCLOSED ENVELOPE, and DROP IN ANY MAIL BOX. If possible, provide the name and address of the present owner so that we may contact them.

- EXPORTED
- LEASE, VEHICLE RETURNED
- SCRAPPED
- SOLD
- STOLEN
- OTHER \_\_\_\_\_

- NEW OWNER INFORMATION
- MY NEW NAME OR ADDRESS IS:

[Grid for Last Name, First Name]

Last Name, First Name

[Grid for Street]

Street

Apt

[Grid for City]

City

State

ZIP

[Grid for Email Address]

Email Address

[Grid for Phone (numbers only)]

Phone (numbers only)

[Grid for Mobile (numbers only)]

Mobile (numbers only)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature

THANK YOU FOR YOUR COOPERATION