IMPORTANT SAFETY RECALL
This notice applies to your vehicle(s)

Subject: Eaton AMT Clutch Assemblies

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC (DTNA), behalf of its Freightliner Trucks Division and wholly owned subsidiary, Western Star Trucks Sales, Inc., has decided that a defect which relates to motor vehicle safety exists on specific Freightliner 108SD, 114SD, 114SD RHD, 122SD, Argosy, Business Class M2, Cascadia, and Columbia vehicles; and Western Star 4700, 4900, and 5700 vehicles manufactured April 10, 2017, through July 2, 2018, equipped with an Eaton AMT (Automated Manual Transmissions) clutch assembly.

On certain vehicles, an internal clutch component may be outside specification and fail. In the rare event of such a failure, transmission of enough driveline torque to overcome the parking brakes while the vehicle is idling in neutral may occur, increasing the risk of property damage or personal injury.

This is the first of two notices you will receive regarding this subject. This letter is to inform you of an upcoming Recall to correct the issue noted above. Daimler Trucks is currently validating the repair.

In the interim, ensure the transmission is in neutral before leaving the vehicle unattended while the engine is running. Verify this by looking at the digital gear display on the instrument panel of the vehicle. The gear display will show a continuous “N” or “AN” when in neutral. If any other characters are shown, verify selection of “neutral” via the gear selection device. If the gear display continues to display characters other than “N” or “AN,” turn off the engine prior to leaving the driver’s seat of the cab, this includes leaving the driver’s seat to go to the bunk area of the cab. Always set the parking brakes before leaving the driver’s seat.

The second notice will inform you when the final remedy is available. When you receive the second notice, please contact your authorized Daimler Trucks North America dealer to schedule the Recall for your vehicle.

If you do not own the vehicle that corresponds to the identification number(s), which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

[Change format to ragged right, not fully justified] If you have questions or need further information, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time, Monday through Friday, e-mail address DTNA.War.Campaigns@Daimler.com, or the Customer Assistance Center at (800) 385-4357, after normal business hours. You may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: (800) 424-9153); or to http://www.safercar.gov.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT
Enclosure