

IMPORTANT SAFETY RECALL

Audi of America, Inc.



<MONTH YEAR>

<CUSTOMER NAME>

<CUSTOMER ADDRESS>

<CUSTOMER CITY STATE ZIPCODE>

This notice applies to your vehicle: <VIN>

NHTSA: 18V862

IMPORTANT!
A SAFETY RECALL HAS BEEN ISSUED FOR YOUR VEHICLE

Safety Recall 82C1 – Auxiliary Heater Connector

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Audi has decided that a defect, which relates to motor vehicle safety, exists in certain 2015 model year Audi A7 vehicles, and in certain 2015-2016 model year Audi A6 Sedan vehicles. Our records show that you are the owner of a vehicle affected by this action.

Recall Description: The auxiliary heater connector may not have been properly inserted into the auxiliary heater. This can lead to increased contact resistances in the connector area and result in a thermal overload, which may cause smoldering and the risk of a vehicle fire.

THIS RECALL REPAIR IS NOT YET AVAILABLE.

We will send another letter as soon as the recall work can be completed on your vehicle. The recall repair is expected to become available in March 2019.

Please note! If you notice a burning odor within the vehicle, please make an appointment with your authorized Audi dealer to have the vehicle inspected without delay.

To check your vehicle's eligibility for repair under this or any other recall/service campaign, please visit the **Recall/Service Campaign Lookup** tool at www.audiusa.com and enter your Vehicle Identification Number (VIN).

If you should have any questions about this communication, please contact Audi Customer Experience at 1-800-253-2834 or via our "Contact Us" page at www.audiusa.com.

If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause; however we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Sincerely,

Audi Customer Protection

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt. If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.

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